# ON-CAMPUS HOUSING HANDBOOK:

# **TERMS AND CONDITIONS**

# MICHIGAN STATE UNIVERSITY





Residence Education and Housing Services Student Life & Engagement

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Although the information in this booklet is up to date when it is published, changes may occur. REHS may change the information without notice to the residents. Any updates to the text of this publication are accessible at the Live On website at **liveon.msu.edu**.

This booklet was last modified summer 2022.

# MICHIGAN STATE UNIVERSITY ON-CAMPUS HOUSING HANDBOOK

# THE ON-CAMPUS HOUSING HANDBOOK: TERMS AND CONDITIONS CONTAINS IMPORTANT INFORMATION AND RULES RELATED TO CAMPUS LIVING AT MICHIGAN STATE UNIVERSITY, INCLUDING INFORMED POLICIES, PUBLIC HEALTH AND COVID-19.

Residence Education and Housing Services (REHS) at Michigan State University (MSU) strives to meet our mission of providing exceptional and equitable community experiences, one connection at a time. Public health crises, such as the 2019 Novel Coronavirus, may impact the on-campus experience at MSU. The below policies and guidelines are incorporated within the On-campus Housing Handbook Terms and Conditions to protect the health and safety of our students while minimizing the potential spread of disease within the Spartan community. These policies and guidelines are applicable to all residential students and staff living in all residence halls and apartments, including 1855 Place, University Village and Spartan Village. We will continue to update you on any health and safety guidance at the Together We Will website at msu.edu/together-we-will.

#### **Health and Safety**

Each resident has the right to engage in those physical, educational and social pursuits that are a necessary part of their university life. However, these rights carry with them a reciprocal responsibility on the part of the individual to ensure those same rights for other residents. All members of the MSU Live On Community — residents, staff and visitors - must respect the rights of those around them, including considering the health and safety of the community. Residents are required to comply with Health and Safety rules, regulations, ordinances, policies and administrative rulings of Michigan State University or REHS as it relates to public health crises such as COVID-19. This guidance will evolve as the public health crisis evolves.

#### Dining

Culinary Services is dedicated to providing delicious meals that meet the needs of all Spartans while ensuring guest safety. As a public health crisis evolves, operations such as where and how dining services will be offered are subject to change to address health concerns at the discretion of the university. Residents and visitors may experience limited occupancy of dining halls, limited amount of time students may reside within dining halls or other operational adjustments as deemed necessary.

#### Housing Assignments and Contracts On-campus Housing Requirement

First- and second-year students who elect to remain at their permanent residence during a public-health crisis through a Learn from Home option (if offered) will be granted an exemption from the On-campus Housing Requirement on a per semester basis. Any other requests for exemptions will need to utilize the contract release process outlined at **liveon.msu.edu**.

### Relocation

At any time, the university may need to take action to ensure health and safety during a public health crisis. A resident may be asked to relocate or leave oncampus housing if their presence poses a health and safety risk. Not all of our residential spaces are appropriate for self-quarantine or self-isolation and may result in alternative housing arrangements if deemed necessary for ensuring community health and safety. Removal from residential living to isolate or quarantine and relocation do not constitute a termination of the resident's housing contract. In the event that alternative housing is not available, impacted residents will be offered reasonable reimbursement based on the information available at that time.

#### **Contract Termination**

REHS reserves the right to terminate housing contracts due to public health emergency needs. In the event that contracts are terminated due to public health concerns, impacted residents will be offered reasonable reimbursement based on the information available at that time. If there is a conflict between the above section on Public Health Informed Policies and the remaining sections of the On-campus Housing Handbook, this section will apply.

#### LEGAL INFORMATION

Your Housing Contract is the document that states the contractual obligations between you and REHS. The Contract states:

The On-campus Housing Handbook: Terms and Conditions contains important information and rules related to campus living at Michigan State University. It is your responsibility to read and understand the On-campus Housing Handbook. The terms of the On-campus Housing Handbook are part of your housing contract with Michigan State University. You are equally responsible for complying with the rules, policies and regulations contained herein, including the Public-Health Informed Housing Policies Section, as you are for those directly printed on the Housing Contract.

# **RESIDENTIAL TERMS AND CONDITIONS**

# RESIDENCE EDUCATION AND HOUSING SERVICES

Residence Education and Housing Services (REHS) is a department of the Division of Student Life & Engagement at Michigan State University (MSU). REHS focuses on a variety of areas impacting students' overall on-campus living experience at MSU, including residence education, housing assignments, housing operations, conference services, facilities and maintenance. REHS manages 27 residence halls and two apartment communities, housing nearly 15,000 students annually. REHS team members are committed to continually creating the world's premier residential experience at MSU. The organization is one of learning, development, accountability, stewardship and communication

### **REHS Mission**

Provide exceptional and equitable community experiences, one connection at a time.

# **REHS Values**

- **Exceptionality:** We will work collaboratively within our diverse community to go above and beyond through open and honest communication, continuous learning and innovation.
- **Equity:** We will embrace diversity and practice a culture of inclusion and advocacy, so that every Spartan is appreciated and valued.
- Community: We will engage Spartans in safe, inclusive, and responsible living and learning environments that encourage personal and academic success.
- **Connection:** We will provide services, recognition and care to every Spartan, every time.

# **STUDENT LIFE & ENGAGEMENT**

The Division of Student Life & Engagement (SLE) provides quality support and auxiliary services to Michigan State University (MSU) students, the campus community and the general public. Operating and maintaining one of the nation's largest single-campus residence hall systems, a full-service, award-winning hotel and restaurant, interior design services, golf courses, and much more, the division touches nearly every aspect of MSU's campus.

# **SLE Mission**

Together, we provide a safe and inclusive environment while holistically enriching and advancing the life of every Spartan.

# DIVERSITY, EQUITY AND INCLUSION

Michigan State University (MSU) works toward the creation of wider community that has overcome systemic marginalization, discrimination, harassment, and violence against historically minoritized and excluded individuals and social identity groups. It is MSU's primary goal to create spaces where there is shared power and full participation of diverse communities in determining institutional practices, policies, access, mission and values. Residence Education and Housing Services, a department within the Division of Student Life & Engagement, strives to create caring and empowered communities (locally, regionally and globally), where all community members engage on actively dismantling all forms of oppression and creating an antiracist, multicultural organization. The university community is also expected to uphold the university's commitment to nondiscrimination under the Anti-Discrimination Policy, violations of which can be reported to the Office of Institutional Equity.

# RESOURCE CENTER FOR PERSONS WITH DISABILITIES (RCPD)

RCPD assists students by maximizing ability and opportunity for full participation at MSU. If you are a student at MSU and you have a disability that substantially limits a major life activity, you can register with the RCPD (**rcpd.msu.edu**/) and you may be eligible to receive accommodations. This information will be kept confidential and not disclosed to anyone, unless required by law.

### ON-CAMPUS HOUSING REQUIREMENT

Beginning fall of 2021, first- and secondyear students (including transfer students, regardless of the number of transfer credits granted) must live on campus for the first four semesters they are enrolled (summer term excluded). Students may be exempted from this policy if they are:

- married
- twenty years or older by the first day of fall classes
- U.S. armed services veteran with at least one year of active service
- living with parent(s) or legal guardian (there is no distance requirement to living at home)
- taking six or fewer credits during the semester in question

# RESIDENT RIGHTS AND RESPONSIBILITIES

### **Resident Rights**

Each resident has the right to engage in those physical, educational and social pursuits that are a necessary part of their university life. However, these rights carry with them a reciprocal responsibility on the part of the individual to ensure those same rights for other residents. Residents have the right to: access hall and room facilities, a clean environment, study and sleep without interference, freedom



I pledge to be an active bystander and to prevent and address incidents of hate and bias.

from intimidation or harm, host guests, have personal belongings, and involve staff to resolve grievances. See University Housing Bill of Rights in Spartan Life Online for complete information at **studentlife.msu.edu/about/handbook/ regulations/university-housing-billof-rights.html**.

#### **Resident Responsibilities**

Each resident is responsible for arranging financial support prior to entering and signing a contract with the university. The resident will pay for room and board charges and any other fees as provided in the Contract. The Contract may be terminated when a resident does not complete enrollment or registration, withdraws from all classes, graduates and does not reenroll, or for Contract violations.

Residents are required to comply with all rules, regulations, ordinances, housing policies and administrative rulings of Michigan State University, the housing staff, the hall student government, federal, state and local laws, and the terms and conditions stated in the Contract. Learn more about University Housing Regulations at **studentlife.msu.** edu/about/handbook/regulations/ University-housing-regulations.html.

Residents must apply for and be granted approval to arrive prior to their assigned move-in date. Any early arrival may result in a daily rate charge.

Residents accept responsibility for the actions or omissions of themselves and others in their residence. Residents release the university, its trustees, employees and agents from any liability for damages sustained by themselves or others as a result of such actions or omissions.

The university is not liable for the theft or loss of money, property or valuables, damages to any resident's property or personal injury sustained in the housing unit.

# UNIVERSITY RESPONSIBILITIES

#### Changes by Michigan State University

Michigan State University may change or alter the living arrangements or options in university housing when it deems appropriate.

#### **Emergencies and Maintenance**

Michigan State University (MSU) may terminate or temporarily suspend the Contract or any part of it, without notice, in case of an emergency that would make continued operation of resident housing impossible. MSU may also terminate or temporarily suspend this Contract for renovation, maintenance and construction projects.

### UNIVERSITY HOUSING REGULATIONS

The following regulations are established to govern the conduct of individuals living in and visiting university housing. They shall apply to all students regardless of class level, place of residence or group affiliation when they are in or around any university-owned housing facility.

#### 1.0 INDIVIDUAL RESPONSIBILITIES AND COMMUNITY RIGHTS

The University Housing Bill of Rights provides a clear statement of each individual's rights within the university housing community. These rights are best secured through clear statements of each individual's responsibilities.

1.1 No person shall cause or otherwise contribute to unreasonable noise in residence halls or areas immediately surrounding university housing. (Unreasonable noise is that which interferes with or has the potential for interfering with the legitimate rights of others.)

1.2 No person shall interfere with attempts of others to study.

1.3 No person shall interfere with attempts of others to sleep during reasonable and/or posted consideration hours.

1.4 No person shall interfere with the free access of another to and from their own room, suite, apartment, work area or office in a residence hall.

1.5 No person shall play any athletic games in a common area of university housing without proper authorization.

1.6 No person shall interfere with the safe or clean environment of others.

1.7 No person shall allow an animal, bird or other pet to enter a residence hall. Noncarnivorous fish, service animals and approved assistance animals are exceptions.

1.8 No person shall remain in the vicinity of an ongoing policy violation of which they have knowledge.

1.9 No person shall fail to report a policy violation of which one has knowledge where such violation causes or threatens to cause a substantial negative impact on the safety of members of the university community.

See also: General Student Regulation 2.00 and 3.00.

# 2.0 SAFETY OF THE INDIVIDUAL AND COMMUNITY

Fundamental to the protection of the individual is the maintenance of an environment that is physically safe and predictable. As members of a group, each individual has a special responsibility to ensure that safety hazards are eliminated, fire equipment is maintained, and fire procedures established and followed.

2.1 No person shall create, or help to create, a safety hazard.

2.2 No person shall throw or drop anything out of or off of a window or balcony.

2.3 No person shall possess or use firecrackers, fireworks, firearms, or other dangerous weapons or explosives. NOTE: Legal weapons must be stored at MSU Police and Public Safety.

2.4 No person shall possess or use in university housing, without proper authorization, any chemical or other dangerous substance, compound, or container of such substances that may injure, molest or cause damage.

2.5 No person shall set a fire in residence halls or areas immediately associated with residence halls.

2.6 No person shall falsely report a fire nor interfere in any way with emergency services or procedures nor fail to conform to established safety regulations.

2.7 No person shall tamper with fire equipment nor use such equipment for other than the prevention or control of fire. Fire equipment shall include but not be limited to thermal detectors, fire alarms, fire extinguishers, fire extinguisher boxes, fire hoses and any other firefighting devices. 2.8 No person shall use unauthorized cooking appliances in their room, suite, floor study room or other unauthorized hall facilities in a residence hall. Residents of university-owned apartments may use appliances as outlined in their lease. Unauthorized cooking appliances include hot plates, toasters, toaster ovens, rice cookers, woks, air fryers, instant pots, and other electrical devices (excluding microwaves) intended for the preparation, heating or cooking of substantial food items.

See also: General Student Regulation 2.00, 3.00 and 4.00.

# 3.0 PERSONAL AND COMMUNITY PROPERTY

The protection of personal property is important to the well- being of the individual. Protection of community property protects the investment all residents make through the payment of their room and board.

3.1 No person shall tamper with or borrow without permission the personal property of others.

3.2 No person shall, without proper authorization, remove any property from its assigned place in university housing.

3.3 No resident of university apartments shall fail to keep the area immediately in front of their apartment clean, orderly and free from safety hazards.

See also: General Student Regulation 4.00.

# 4.0 ALCOHOL

The university housing community is part of a larger community and, as such, is not only governed by its own regulations, but by university policies and state law. The State of Michigan establishes the age at which alcohol consumption is legal. Furthermore, alcohol may not be consumed on state land, except by special exception of the body governing the land, which in this case is the MSU Board of Trustees. Because the majority of hall residents are under age, the privilege of drinking alcohol is extended only to those of legal age in their private rooms, suites or apartments.

4.1 No person shall possess open alcoholic beverages within a residence hall, except within the confines of student rooms, suites or apartments or at social events approved by Student Life & Engagement.

4.2 No person shall organize or participate in a student group event where alcohol is consumed but not approved for consumption (e.g., floor party).

4.3 No person shall allow the presence of more than five times the normal occupancy (excludes over or under assignment) in a student room, suite or apartment where alcohol is being consumed.

### GENERAL RESIDENCE HALL RULES

# Alcohol-free Living

Alcohol-free halls, floors or rooms are spaces in which residents agree that alcoholic beverages will not be brought into the area. Guidelines establishing alcohol-free areas include:

- The resident, even if 21 or older, will keep designated areas free of alcoholic beverages.
- The resident will ensure that no guest, even if 21 or older, brings alcoholic beverages into the alcohol-free area.
- If a resident or their guest violates this provision, the resident may be removed from the alcohol-free space.

All students and their guests must comply with university ordinances, policies, and state or local laws governing the possession and consumption of alcohol on the Michigan State University campus.

Residents who are assigned to an alcoholfree area must abide by this provision. They may transfer to other on-campus housing that permits alcohol for those over 21 if space is available. Until they move, they must continue to follow the alcoholfree provision.

#### **Gender-inclusive Housing**

REHS offers gender-inclusive housing (GIH) to our new and returning students. Gender-inclusive housing means that, in select spaces, students from all gender identities and expressions may choose to live together.

Students who choose to live in GIH are expected to provide a safe, inclusive and welcoming living environment with their roommates, suitemates and floormates. Residents living in GIH recognize that their roommates and suitemates will be from all gender identities and expressions. Residents who are assigned to GIH must comply with applicable university and housing policies. Violation of such policies may lead to removal from on-campus housing. Residents may transfer to other on-campus housing if space is available. Until they move, they must continue to follow the GIH guidelines.

### **Roommate Conflicts**

Michigan State University strongly encourages roommates resolve any conflict themselves. If needed, assistance can be given by the residence hall staff. Roommates will complete a Roommate/ Suitemate Agreement form as a means of communication and compromise across differences, including intersecting social identity groups, personality and/or lifestyle conflicts that need to be discussed and resolved. Failure to abide by an agreed upon Roommate/Suitemate Agreement will require revisiting the Roommate/ Suitemate Agreement. If a Roommate/ Suitemate Agreement continues to be disregarded, the university conduct process may be initiated, and the roommate not following the agreement relocated. The residence hall staff can provide students a copy of the Roommate/ Suitemate Agreement.

If conflicts cannot be resolved between roommates, it is the responsibility of the students to contact an REHS staff member for additional follow-up and intervention to occur. In situations where roommates are unable or unwilling to resolve conflicts, it is the prerogative of the CD, RD, ACD and/or neighborhood assistant director of residence education to relocate one or both residents to other housing spaces, if space is available.

This alternative is considered only after residents have already tried to resolve the conflict between themselves, with staff intervention, and the conflict remains unresolved. Relocation will be considered when both roommates are violating each other's rights or when one of the roommates is violating their roommates' rights. In situations where one roommate ends up living in a double room alone, the student may be charged double the rent if the remaining roommate seems determined to be unwilling to accept a new roommate and/or resolve a roommate conflict, and the Student Conduct process may be initiated. The neighborhood assistant director of residence education will make this determination on an individual basis. If problems arise with a roommate or a guest during a student's time as a resident at Michigan State University, these suggestions may be helpful in resolving concerns:

- Address concerns directly with the individual(s) involved. Residents should be specific about what they want to happen or change as a result of their concern and their expectations for the future.
- If they do not get the results or change they desire, residents should take their concerns to their RA. They should explain the steps they have taken to resolve their concern and be specific about what action they want their RA to take. RAs have a variety of tools at their disposal to help residents.

- If they are still not satisfied, residents should take their concerns to their CD, RD or ACD. They should be specific about what action they want them to take.
- Concerns will be addressed in the proper manner. If the requested action is a move, this will be dependent upon available space.
   Residents should understand that some things they share (e.g., hazing, suicidal statements, statements to harm self or others, criminal act, etc.) may not be held confidential and must be acted upon.

While this section speaks to roommate conflicts, the same process applies to suitemate conflicts.

If residents have concerns that are of a sensitive nature and do not feel comfortable sharing their concerns directly with their residence hall staff, they should call or send a note marked "personal and confidential" to: Residence Education and Housing Services Housing Assignments Office, 550 S. Harrison Road, East Lansing, MI 48823.

#### Air Conditioners

Air Conditioners are permitted for medical reasons only, unless REHS communicates otherwise. Residents may not bring or

# BE A GOOD ROOMMATE

Whether roommates are best friends or students who have just met, the best way to have a successful relationship is through open, honest and respectful communication.

If students have concerns or are struggling with a roommate, their resident assistant (RA) or intercultural aide (ICA) is there to help. RAs have received significant training in communication, mediation and conflict management. They will work with student residents to build open communication and, ultimately, a mutually agreed upon set of standards in the room for all roommates to follow. install their own personal air conditioner. Residents must request an air conditioner through My Housing, with medical documentation going to the University Physician's Office. Once an air conditioner is installed on behalf of a resident, it may not be removed for a refund or credit to the resident.

#### Animals/Pets

University ordinance 23 prohibits animals in university housing.

Animals, birds or other pets are prohibited in the residence halls. Noncarnivorous fish, service animals and approved assistance animals are exceptions. Fish tanks in residence hall rooms cannot exceed 10 gallons; tanks in apartments cannot exceed 30 gallons.

Questions regarding service/assistance animals should be referred to the Michigan State University's Resource Center for Persons with Disabilities at **rcpd.msu.edu**. The Assistance Animal must be contained within the resident's privately assigned individual living quarters (room, suite, apartment) except to the extent the resident is taking the animal out for natural relief. When the Assistance Animal is outside the resident's private living quarters, the animal must be in an animal carrier or controlled by a leash or harness. The Assistance Animal is not permitted in other areas of the University (e.g., other residence halls or apartment buildings, dining facilities, academic buildings, athletic buildings and facilities, classrooms, labs, libraries, etc.).

For more information on MSU's animal ordinance, visit **trustees.msu.** edu/bylaws-ordinances-policies/ ordinances/ordinance-23.00.html.

#### **Appliances and Electrical Items**

Radios, televisions, computers, video games and music sound systems are permitted, but each resident is responsible for keeping the volume low enough to avoid disturbing others. No antennas may be installed inside or outside a residence hall.

All printers must be installed according to the manufacturer's requirements, university policies and MSU facilities recommendations.

Residents may use mini-refrigerators of five cubic feet or less, compact microwaves, coffee makers and fans in their rooms. Appliances must carry the UL-listing mark. The university strongly recommends the use of appliances with the Energy Star® rating.

Voltages can fluctuate within the system, so residents with stereos and personal computers should invest in a multirated surge suppressor. Michigan State University is not liable for damage to electrical equipment.

Cooking is permitted only in designated kitchen facilities. Use of electrical equipment (other than items listed previously), such as toasters, frying pans, George Foreman®-type grills, hot plates, waffle irons, toaster ovens, air fryers and instant pots is prohibited except in designated kitchen facilities, as these appliances have exposed heating elements. Space heaters are not permitted. Residents may not plug one extension cord into another. All extension cords used must be a minimum of 16-gauge. The university may remove all unauthorized or potentially dangerous electrical appliances.

#### Conducting Business in Housing Units

Residents shall not use their room, Ethernet lines, wireless Internet or any part of a residence hall to advertise, sell, solicit, or conduct or serve as an agent for a business, except as defined in the policies regarding fundraising, campaigning, canvassing, petition drives and revenue producing events. See Spartan Life Online at studentlife.msu.edu/about/handbook/ regulations/general-studentregulations.html.

# Gambling

Gambling or participating in games of chance for money or other items of value is prohibited.

# **Grilling Equipment**

Charcoal grills, lighters and propane gas tanks cannot be used or stored on campus, except by Michigan State University personnel. Grilling equipment provided is intended for community usage, and users are responsible for cleaning the item.

#### Guests

Michigan State University respects the rights of residents to host guests within their living environments. A guest is a anyone who does not reside within the room.

The university expects roommates talk with each other and agree on guests and related issues before hosting guests. REHS staff is available to assist residents with these conversations and to support residents in maintaining their rights.

A maximum of three guests allowed per resident per visit. Residents must know their guests, and guests must present ID if requested by staff. Residents must accompany their guests at all times when behind residential access points, which are officially closed 24/7. Visitors are permitted in public spaces of a residence hall during open hours without an escort. During times when the public spaces are closed, all visitors must be accompanied by a resident escort and are considered a guest.

While in a residence hall, guests must comply with the rules of conduct applicable to residents. Residents are responsible for the conduct of their guests and may be subject to student discipline or other legal action for violation of any policies, ordinances, regulations or laws.

Guests may stay a maximum of three consecutive days and nights during any given week.

Residents are not permitted to sublet open

space in a room or have permanent guests living in their rooms. Residents may not grant access to room/apartment spaces to which they are not assigned, except as set forth in the Room Entry Policy.

Guest policies may be adjusted in the event of a health and safety concern, such as a global pandemic.

#### **Community Spaces**

Residential community spaces, such as cardio rooms, community kitchens, laundry rooms, music practice rooms and reflection rooms are accessible to current residents only. Some spaces may require residents to check out a key from their Service Center.

#### Noise

Noise standards are in place to maximize each resident's opportunity for academic success. Residents are not to create noise or amplified sound that disturbs other residents or classes or, if directed out of windows, disturbs people outdoors or in other buildings. Upon request, the resident will reduce the noise. Under university disciplinary action, repeated violations may result in the removal of the stereos, instruments or any type of amplifying equipment.

Living in a community is about respecting those around you. As a result, courtesy hours are in place at all times. If a resident believes noise from another person/room is impacting their ability to sleep or study, they can ask that community member to minimize the noise. Disruption to any individual or the community can result in REHS staff initiating the conduct process.

Finals weeks are an important part of all students' academic success. As a result, quiet hours may be implemented in each community to support the overall success of the community members. Finals week quiet hours may be posted throughout the community leading up to and throughout finals week. If quiet hours are established by floor/community, residents must also adhere to those standards.

#### **Athletics Games**

No person shall play any athletic games in a common area, hallway or residential room of university housing without proper authorization. This includes activities involving a ball or moving object, wrestling, horseplay, boxing, water pong, etc.

#### Posting

Designated public posting boards are available in university housing. All public posting must follow the outlined guidance posted on the public posting board.

#### **Mobility Devices**

Electric mobility devices may be used on campus but are not allowed to be stored, charged or operated in any campus building except for assistive devices used by persons with disabilities. Electric mobility devices are any device with an electrical propulsion system, including but not limited to electric bicycles, electric skateboards, hoverboards, electric scooters and mopeds.

Moped users must abide by all university public safety expectations. Storage of gasoline for mopeds is prohibited (see explosive materials and weapons).

Roller skates, in-line skates, skateboards, bicycles or similar devices are not to be used inside university housing buildings.

#### Smoking

MSU is a tobacco- and smoke-free campus to ensure the MSU community enjoys a healthy campus.

The ordinance applies to all property governed by the Board of Trustees and includes not only the main campus but also all MSU sites across the state, nation and globe.

In addition to traditional tobacco products such as cigarettes and chewing tobacco, the ordinance also prohibits the use of e-cigarettes and vaporizers. All FDA-approved nicotine replacement therapy products are permitted for cessation use. For more information, visit **tobaccofree.msu.edu**.

#### Windows

Residents are prohibited from removing window screens or suspending items from windows.

Window screens are to be left in at all times. The residents will be charged if the screen must be reinstalled or is damaged or missing.

Objects are not to be thrown into or dropped out of windows.

Residents may not use windows as a means for entry to their rooms or exit from their rooms.

Windows should remain locked when residents are not in their rooms.

# SAFETY

MSU is concerned with the physical, emotional and psychological health and safety of our students. REHS, in coordination with MSU Police and Public Safety, work to provide a safe and secure living environment for our residents.

The safety and security of residents, their guests and staff is a shared responsibility. Residents agree to assist in maintaining the safety and security of the housing community.

The university provides safety devices in residence halls, including room door viewers (peepholes), fire-resistant doors, fire alarms, hard-wired smoke detectors, emergency lighting, emergency phones, electronic door access and illuminated exit signs. Many halls also feature sprinkler systems for fire suppression. Regulations and procedures are developed by administrative offices to aid in maintaining a safe and secure environment.

Security cameras are strategically placed to enhance the overall safety and security of the residence halls. Attention is paid to entries/exits, common areas, and areas where cash/credit card transactions occur. We continue to review placement as part of our commitment to safety and security. Cameras are not installed in individual rooms, bathrooms, restrooms or private spaces.

Residents shall not allow access to the residence hall by others except as permitted by the guest policy. Propping open doors or allowing nonresidents who are not your guests to enter locked buildings is strictly prohibited.

Residents are required to lock the room door and are strongly encouraged to identify visitors by using the door viewer (peephole) prior to admitting anyone to the room.

Residents shall not leave personal items (including decorative rugs) in hallways or on sidewalks that could cause physical injury or property damage. While there may be religious or cultural reasons for keeping items outside of rooms, they pose a fire safety and evacuation issue.

Residents must alert residence hall staff to potential security breaches (e.g., propped doors, disabled door latches, malfunctioning safety equipment and lost room keys). Failure to report a security breach or the creation of a security breach through a willful act or through negligence is grounds for possible termination of the Contract.

#### **Helpful Numbers**

MSU Police and Public Safety -517-355-2221 Olin Health Center - 517-884-6546 Sparrow Hospital - 517-364-1000 Lansing Urgent Care - 517-333-9200

Residents can visit their Service Center for the number of the on-call RA in their community.

#### Mental Health Resources

MSU's Counseling & Psychiatric Services (CAPS) offers confidential, same-day help to students regarding depression, anxiety, stress management, LGBTQIA2S+ issues, eating or body image, substance abuse, trauma, and other mental health concerns. Visit **caps.msu.edu** for information. 24/7 virtual crisis counseling is available. Students can call CAPS at 517-355-8270 and press "1" at the prompt to speak with a crisis counselor anytime.

#### **Controlled Substances**

The resident will not possess, consume, manufacture, produce, sell or deliver alcoholic beverages except as expressly permitted by federal or state laws or Michigan State University ordinances, regulations and administrative rulings. Alcoholic beverages are permitted in housing facilities for residents 21 years of age or older in their rooms, suites or apartments or at social events approved by the Division of Student Life & Engagement. Alcoholic beverages are not permitted in designated alcohol-free rooms, floors or halls. Use of large volume or common source alcoholic beverage containers such as kegs is prohibited. See Alcoholic Beverages Policy at studentlife. msu.edu/about/handbook/regulations/ general-student-regulations.html.

The possession, use, production, sale, distribution or delivery of other controlled substances, such as illegal drugs, is prohibited. Anyone who violates restrictions or laws concerning alcohol or other controlled substances is subject to the conduct process, including Contract

# SAFETY AT MSU

In the event of an emergency, dial 911. Michigan State University takes safety and security very seriously. It is recommended that students:

- Always lock their room doors
- Never prop or hold exterior doors open
- Travel in groups on campus at night
- Always make sure someone knows where they are going and when they will be back if they are going to be away

termination. Misuse of other potentially harmful chemicals or products, including bath salts, K2 herbal incense, whippets, etc., is strictly prohibited.

The university's rules prohibiting the possession or use of illegal drugs include marijuana (medical or otherwise), which remains an illegal drug under federal law.

Pursuant to the university's obligations under the federal Drug-free Schools and Communities Act Amendment of 1989, students may not use or possess marijuana anywhere on campus. Get more information at **go.msu.edu/mj-faq**.

#### Drills

Residents are required to cooperate with staff and participate in fire, tornado and other emergency drills. Residents should tour their floor and the hall to know the location of all fire exits and alarm boxes.

#### **Equipment Misuse**

Residents are not to tamper with or misuse any mechanical or electrical equipment. Violators will be billed for any damages and related service costs and are subject to disciplinary action.

### **Bystander Response**

If residents are aware of activity that may violate university policy or present a safety concern, they are advised to timely report the behavior to a staff member or MSU Police & Public Safety. Failing to report any observed misconduct could imply involvement in the incident and result in disciplinary action.

#### **Explosive Materials and Weapons**

Residents are not permitted to have weapons or devices that resemble or could reasonably be mistaken for weapons in the residence halls.

A weapon is defined as a device or instrument designed to injure, kill or destroy. Examples of weapons include, but are not limited to, firearms, ammunition, gasoline, explosives (including fireworks), air guns, pellet guns, BB guns, crossbows, long bows, arrows, spears, swords, hunting and fishing knives, brass knuckles and any device or instrument that is prohibited by Michigan law.

Except as otherwise provided by university ordinances, all weapons brought to the university must be stored with the MSU Police & Public Safety. See Spartan Life Online for complete information at studentlife.msu.edu/about/handbook/ regulations/general-studentregulations.html.

#### Fire Safety

Pulling false alarms, causing a fire, tampering with or misusing safety devices, interfering with firefighters, and tampering with or removing firefighting equipment is a violation of the housing contract, student regulations, university ordinances and state law. This includes, but is not limited to, covering or tampering with smoke detectors and sprinkler heads.

Each corridor entrance is protected by a special fire door that, in the event of a fire, will help prevent the fire and smoke from spreading and residents are prohibited from propping open these fire doors. Fire and safety regulations require corridors be kept clear and unobstructed at all times.

### Candle warmers and/or wax melters are not permitted in residence halls and apartments. Setting of fires is prohibited. Lighted candles are prohibited: they are one of the major causes of fires.

No incense of any kind may be burned in the housing unit, except in special circumstances, such as religious observances, with prior approval from the REHS staff.

Room decorations are to be limited to nonflammable materials. Wooden or fake board paneling is highly combustible and is not allowed as decoration in student rooms. Residents must take responsibility for the safety of other residents and will be held accountable for damages that may be caused by any decorations, including damages to the finish of the door. Only two-dimensional paper materials that are covered by clear, self-adhesive plastic are allowed on the outside of room doors. Loose, flammable materials may be maliciously ignited, and the resulting fire may prevent residents from reaching the exit. Combustible items may not be attached to doors or in doorways (e.g., memo boards, cork boards, dry-erase boards, chalkboards).

#### **Responsibility of Your Room**

Residents assigned to a residential room or apartment are responsible for the items, behaviors, and damages of their room or apartment. Residents are responsible for violations of policies that occur inside their room, including those done by guests visiting the room unless they can demonstrate that they were unaware of the violation or had previously reported it to university officials.

#### Identification

The Michigan State University ID card is used for a variety of purposes, including admission to the housing and dining facilities, payroll time clock, desk services, Spartan Cash purchases, recreational facility privileges, and entertainment and athletic events. The card is nontransferable and may not be used by anyone other than the one to whom it was issued. Otherwise, it will be confiscated and students found in violation will be subject to the university conduct process and possible legal action.

As outlined in university policy, students are required to present their MSU ID to staff when requested to do so. For more information, see the Spartan Life Student Handbook (studentlife.msu.edu/about/ handbook/regulations/generalstudent-regulations.html).If a student is unable to present ID at that moment, REHS staff may call MSU Police & Public Safety to confirm the student's identity and appropriate level of access.

Michigan State University ID cards are as valuable as a credit card and should be treated as such. The cardholders are responsible for reporting the card lost or stolen as soon as it is not in their possession. This can be done online through the Spartan Cash website at **spartancash.com**. Residents also have the option to notify REHS staff of the lost/stolen Michigan State University ID card in person during office hours. Please consult the Spartan Cash website (**spartancash.com**) for applicable rules.

In the event a student Michigan State University ID card is lost, stolen or damaged, residents may obtain a temporary meal pass from the Culinary Services staff and a temporary hall access pass from the service center. Charges and procedures will be explained at the time of issuance.

#### Intimidation and Harassment

Discrimination or harassment is verbal or nonverbal conduct that is threatening, harassing, intimidating, discriminatory or hostile based on age, color, gender, gender identity, disability status, height, marital status, national origin, political persuasion, race, religion, sexual orientation, veteran status, and weight under the MSU Anti-discrimination Policy (ADP) and Policy on Relationship Violence and Sexual Misconduct (RVSM). Behavior, both physical or emotional, related to discrimination or harassment may result in reassignment and/or the initiation of the conduct process. This prohibited behavior includes the destruction of a person's space, such as their room door.

Residence Education and Housing Services (REHS) will document the incident and provide support to impacted individuals. Potential violations of the ADP and/or RVSM policies are documented and reported to the Office of Institutional Equity (OIE) for further review. OIE supports, responds to and investigates reports related to discrimination, harassment, relationship violence and sexual misconduct. REHS will review for other non-ADP or RVSMrelated policy violations.

#### Keys

Residents may borrow a lockout key from their hall's Service Center for up to 15 minutes if they have been locked out or temporarily misplaced a key. The resident must be identifiable within the housing system. If the original key has been lost, the locks will be replaced and parts and labor will be charged to the resident. If a lock change is required, the resident will be issued a temporary lock change key to use until the lock is changed. Locks may only be installed by authorized university personnel. Loaner/temporary keys are not intended for resident's guests and may not be checked out for this purpose. Keys must be replaced by an MSU entity.

Once a lock change has been requested, it cannot be cancelled, even if keys are returned. REHS will not accept keys through the U.S. mail or other carriers.

If a resident misplaces any university key, REHS staff should be notified immediately.

Due to safety concerns, misuse of keys or a pattern of key loss could result in the initiation of a conduct process.

Theft of or tampering with or altering locks is prohibited.

#### **RESIDENTS UNDER AGE 18**

When a student under the age of 18 applies for on-campus housing, the parents/legal guardian must sign the housing agreement.

#### **ROOM ASSIGNMENTS**

#### **Room Assignments**

Michigan State University reserves the right to make all hall and room assignments and to make any subsequent changes considered advisable or necessary. Once a contract is offered and signed, the university guarantees students a space (not a particular room or residence hall) on campus. During all semesters, the university reserves the right to require single occupants of rooms (except those who have reserved their rooms as a designated or permanent single) to move in together.

#### **Transitional Housing**

Residents may be temporarily assigned to transitional housing rooms that have been converted to house one additional student. Residents assigned to transitional housing will be reassigned to another room as quickly as space becomes available. In determining which resident will be relocated to another room, the unit housing staff consults with all residents of the room, and in the event that no one volunteers to move, the staff will relocate the resident whose contract was signed last.

#### Open Space in Under-assigned Housing Unit

When an open space in a room becomes available, the residence hall staff will notify the current residents of that room of their options in writing. The Housing Assignments Office will provide options that could include, depending upon current occupancy needs, the following:

- Pay a prorated single room rate for the remainder of the academic year and keep the room voluntarily under-assigned. This option is available when there are not occupancy needs for space.
- Select a roommate by moving into another room or having another resident move in to the room. This move must be properly completed with in-hall staff.
- Keep the room and maintain it ready for a new roommate with 24-hours' notice. This includes a clear desk, bed, dresser and closet. The

room must be kept in a reasonable condition that would allow a student to move in. Those selecting this option will not be permitted to purchase the room as a single once they're given notice a new roommate is arriving.

- REHS staff will move any items to be ready for a roommate.
- If a room is not ready for a roommate, the university conduct process may be initiated.

Residents will not be permitted to terminate this Contract or relieve themselves of Contract obligations due to claims of conflict or incompatibility with residents. Moving expenses are the responsibility of the residents.

In the University Village and 1855 Place Apartments, when one or more bedrooms become unoccupied in an apartment, REHS may place residents in unoccupied bedrooms within the apartment or relocate residents to other unoccupied premises throughout University Village and 1855 Place. If new residents are to be assigned to vacant bedrooms, occupants of the other bedrooms within the apartment will be provided a minimum of threedays' prior notice, unless necessary for emergency relocation or needs.

Residents are not permitted to use an unoccupied space not assigned to them within the residence hall or apartment, including adjoining suite rooms, and unoccupied apartment bedrooms, etc.

# Open Space at the End of the Semester

During the last two weeks of the semester, staff will use any open space in the housing unit to assign new residents for the upcoming semester, accommodate room and housing unit transfer requests, and resolve issues. Some living areas are reserved for residents in a designated living-learning community and/or those requiring accessible housing. If space is underutilized, other residents may be assigned to these living areas with the university reserving the right to relocate residents if the need for space arises.

It is expected that students with open space at the end of fall semester leave the room in a clean, ready condition to accept a new roommate for spring. Failure to do so may result in charges for cleaning and readying the space and initiation of the university conduct process.

• Ready condition includes a clear desk, bed, dresser and closet. If there is one dresser and/or closet, half of the space must be ready for a new roommate. The room must be kept in a reasonable condition that would allow a student to move in.

# STUDENT ROOMS

#### **Room Furnishings and Decorations**

Residents assume responsibility for damages they cause to their room and to the room furnishings. Residents may not paint their rooms. Residents may

# WHAT'S PROVIDED?

The following items and services are provided by Residence Education and Housing Services in all residence halls:

- bed
- mattress
- dresser
- desk
- chair
- overhead lights
- window blinds
- weekly exchange of university provided linen packet of two white sheets, a pillowcase and two towels.

Owen Hall provides weekly bathroom cleaning for all rooms.

Furnished apartments are also available to students. Residence Education and Housing Services provides overhead lights and window blinds in all apartments. not drill holes or permanently attach any object to walls, floors, ceilings or doors. Combustible items should not be attached to doors or in doorways (e.g., memo boards, cork boards, dry-erase boards, chalkboards).

Hate has no home here at Michigan State University. If residents decorate their room windows or doors, they should give consideration to the uniqueness and diversity of the university and the public it serves. Many times, language and objects acceptable within the university community are objectionable to visitors. Residents are not permitted to write on other people's door decorations without express permission from the resident. Unit housing staff will contact residents regarding inappropriate objects or decorations in the windows and/or on doors.

#### **Room Maintenance and Cleaning**

The resident assumes responsibility for the care and cleaning of their room and suite bathroom (if applicable) in conjunction with suitemates, this also includes cleaning and care for any supplied appliances/furniture (AC filters). The residence halls provide vacuum cleaners, trash bags, dustpans and brooms at the Service Centers. University Village and 1855 Place also provide vacuum cleaners, dustpans and brooms.

Residents are also responsible for removing waste and recyclable materials to specific disposal or collection areas regularly as well as for maintaining sanitation and safety conditions acceptable to the university. Disposal and collection areas vary by community, visit your RA or Service Center to learn about your specific locations. Trash and recycling should never be left in hallways, common areas, stairwells, lounges, etc. Trash should never be placed in recycling containers.

#### Damages

Residents shall comply with and be bound by the residence hall and apartment community damage policy. Persons responsible for causing damage should notify the REHS staff as soon as possible and pay the damages.

If the damage is deliberate or the resident is found responsible for damage, they are subject to disciplinary action by the university.

Residents are expected to complete and return a Room/Apartment Furnishing Inventory Checklist upon move-in. Apartment residents must complete one as part of their lease agreement. If the room or its furnishings, including both sides of the door, are damaged, unless those responsible assume the full charge, the costs will be divided equally among the room's last residents of record. The residents will have 10 days to discuss the charges with REHS staff, after which time the charges become final and payable.

Before a resident changes to a different room/hall or moves off campus, each student must participate in the room checkout process to determine whether the resident is responsible for existing damages. The resident responsible for the damage must accept responsibility by notifying the REHS staff.

# Removal and Modifications of Furnishings from Resident Rooms

Residents may not substitute or remove furnishings from their rooms. Provided room furnishings are to remain in the student rooms. Furniture or equipment permanently attached to floors or walls may not be modified or removed. Residents have the responsibility to clean and return the room to its original condition when they vacate the room. Service costs to reassemble or replace furniture will be charged to the residents.

#### **Room Entry Policy**

Michigan State University respects residents' privacy and control over their environments. The university is also responsible for providing quality facilities at reasonable costs to present and future residents. Therefore, university staff may enter rooms and apartments to ensure they are maintained in safe and sanitary conditions and to make necessary repairs, whether the resident is present or not. You will be notified if your room or apartment was entered and maintenance was completed.

The university reserves the right to enter a resident's room or apartment at any time including but not limited to the following reasons:

- to ensure sanitary conditions;
- to inventory university property;
- to silence unattended alarms and music;
- if possible danger to life, health or property exists;
- if reasonable cause to believe violations of university or housing policy exists;
- to search for missing university property;
- to provide requested maintenance services;
- at the end of each semester to verify safety and security prior to winter break closure.

No room will be searched except by appropriate legal agencies with a warrant or with the resident's permission, except as set forth in the Room Entry Policy.

### COMMON AREAS

#### Lounge Usage

Lounges are community spaces and considered public areas. Lounges provide space for residents to study, work on class assignments, visit with friends, watch TV and hold community events. Lounges are not intended to be reserved for club meetings or used as personal quarters including storage of personal items.

#### Laundry Facilities

Laundry facilities are located in each residence hall and apartment community. A common laundry room is available for Van Hoosen Hall residents in a central building. There is one laundromat located in Spartan Village. Washers and dryers are free of charge to use, though residents provide their own detergent. Laundry machines in Spartan Village are coin-operated.

### **Responsibility for Common Areas**

Furnishings, wall treatments and equipment in the common areas such as study lounges, corridors and storage rooms are for the use of all residents. Residents assume collective responsibility for damage to common areas unless individual responsibility can be assigned. Residents should provide any knowledge they have regarding damages or theft to avoid the collective charges. Individual halls may enact further common-area damage guidelines. The removal of any of these items deprives others of their use and will be considered theft and treated as such.

### PACKAGES, MAIL AND DELIVERY GUIDELINES

#### General

Service Centers in REHS receive packages, mail, and deliveries during occupied periods in fall, spring and summer academic calendars. It is the expectation of REHS that residents follow all applicable local, state and federal laws when receiving items at the Service Centers.

#### **Recognized Carriers**

The Service Centers located in residence halls and apartments at MSU traditionally accept items, such as packages and flower arrangements, from businesses and established carriers. For the safety of residents in the halls and to ensure proper handling and accountability, the Service Centers will not accept items from individuals. This includes friends, family members, guests or outside companies that provide food delivery services. Because items that do not come from established carriers have no documented chain of custody and may be perishable, it is in the best interest of students to accept those items in person. Students that utilize services like pizza, grocery or laundry delivery will need to meet providers in the main lobby unless otherwise noted by REHS. REHS is not responsible for third-party deliveries and the receipt of materials for residents.

#### Perishables

The Service Centers will only hold perishable deliveries for a reasonable period of time. If perishable deliveries are left at the desk for a period of time that could result in their spoilage, they will be discarded. As a reminder all residents receive notifications to their MSU email that their deliveries have arrived. It is expected that these items are retrieved. In the event we are forced to discard a perishable delivery, the resident will be given 24-hour notice electronically to their MSU email address before we are forced to discard.

#### **Unclaimed Packages**

Any package or U.S. mail that is unclaimed after 30 days will be returned to the sender.

#### Forwarding

Students are responsible for updating their address in the Student Information System and in their My Housing account at **liveon.msu.edu** upon move-out. They should also change their address with all companies that they receive regular mail from six weeks in advance of the moveout. Mail will be forwarded up to six months as long as both have been updated. International mail will not be forwarded.

#### Resolution

In the event a resident believes a package or piece of mail has been misplaced, lost or not properly handled, they should immediately contact the Neighborhood Administrative Coordinator (NAC) for their area. They should include a description of the item, tracking number and delivery confirmation if possible. The NAC will respond within one business day.

#### LOST AND FOUND

All items found in and around residence halls and on-campus apartment communities will be held at the Service Center for a brief period of time before being transferred to the MSU Police & Public Safety (MSUPPS) by university ordinance. Items to be sent to MSUPPS include, but are not limited to:

- wallets
- eye glasses
- electronics
- USB drives
- jewelry
- cell phones
- coats/jackets

Only items having significant value will be held to be claimed.

Illegal items found will be confiscated and transferred to MSUPPS. If a person is identified to be involved with the illegal item, they are subject to the conduct process.

To claim lost items, please visit MSU Police & Public Safety 1120 Red Cedar Road East Lansing, MI 48824-1219 Phone: 517-355-2221

#### VACATING

#### **Closed Periods**

Residents agree to vacate the residence hall by the announced hall closing time for the semester. The right to use residence halls for other purposes during these periods is reserved by REHS.

#### Holiday Periods and Between-semester Housing

Residents may not occupy their rooms at the conclusion of the fall semester and before the spring semester commences without prior approval, except in University Village Apartments, 1855 Place Apartments and Spartan Village Apartments. All residents may stay in their assigned rooms during fall break, Thanksgiving break and spring break.

Students living in all other halls who are interested in staying on campus can apply for a Between Semester Housing Plan. Information on Between-semester Housing is available at **liveon.msu.edu**. Services will be reduced during breaks. Housing is also available for students between fall and winter semesters at the Kellogg Hotel & Conference Center at a reduced rate. Information and rates are available at **kelloggcenter.com**.

All university policies and procedures, including those outlined in the On-campus Housing Handbook: Terms and Conditions and Spartan Life, are in effect throughout students' on-campus stay. REHS staff and MSU Police & Public Safety will manage violations of expectations through established university procedures.

#### **Checking Out**

At the end of the Contract period, all residents must check out in a manner consistent with applicable hall rules. These rules are communicated in email and posted at the Service Centers. If

the Contract is terminated prior to the expiration of its term, residents will be notified of the time frame during which they must check out.

Residents who are still enrolled at Michigan State University and leave their housing unit during the Contract period continue to be liable for room and board charges that accrue until they have properly checked out of the hall and their Contract has been released or terminated.

No resident may remain in the halls without Michigan State University's prior written consent after termination of the Contract.

Fall residents who do not enroll at Michigan State University for spring semester must properly check out of the hall by removing all personal belongings and returning their keys at check-out by 8 p.m. the Friday of finals week.

Spring or summer semester residents without a Contract for the next semester must check out of the hall properly by removing all personal belongings and returning their keys at check-out by 8 p.m. the Friday of spring finals week.

Students are encouraged to check out within 24 hours of their last final. To support the academic success of the community, students found to be disrupting the community more than 24 hours after their last final may be asked to vacate their room prior to the Friday of finals week at 8 p.m.

Staying past the move-out date set by REHS may result in an additional daily charge to the student. The charge may be waived at the discretion of REHS. All latestays must be applied for and approved.

#### **Room Conditions at Checkout**

All residents are responsible for cleaning the room and returning it to its original condition prior to moving out regardless of the time of year the vacancy occurs. Room and board charges will continue to accrue until keys are returned and personal belongings removed.

At the end of fall, spring and summer semesters, REHS staff inspects each vacant resident room. Additionally, a pre-move out inspection may be completed before final checkout of the room. Anything needing repair or replacement will be charged as "damage" unless caused by normal wear or previously noted on the room inventory checklist at move-in. All charges will be divided equally among the last residents of a room unless the person causing the damage accepts full responsibility.

#### **Common Room Damage Charges**

MSU's actual costs for replacement/ repair/labor will be charged for damages. Following are approximate charges for these items:

- bathroom cleaning \$80
- broken light fixture replacement \$80
- window screen replacement \$40
- mirror rehang \$15
- window blinds cleaning \$40
- removal of carpet \$50
- removal of tape/residue \$10+
- painting of wall(s)/ceiling \$50 each
- trash can replacement \$25
- window screen repair \$15
- mirror replacement \$35
- window/blinds replacement \$340
- general room cleaning \$100
- cleaning of walls \$40

### Other Charges that may be Assessed

- lost key/lock change \$75
- lost temporary meal card \$20
- lost temporary access card \$20

When one or more occupants move out of the room, the individual vacating the room and the remaining residents are responsible for: 1) Cleaning the room, setting up furniture, clearing drawer and closet space, and cleaning the bathroom (suite-style halls) and 2) Creating space within the room so new residents may move into a clean and properly set-up room. Charges will be assessed if all of the above expectations are not met and the REHS staff has to clean the room and arrange space.

At the end of the Contract period, residents must thoroughly clean the room and return it to its original condition so new residents or conference guests may occupy it. Summer operation of the housing unit contributes significantly to keeping room and board rates low. Conferences begin right after spring semester ends. Residents must reassemble all furniture, remove materials from walls, doors and ceiling, empty wastebaskets, place all trash in waste bags provided and deliver them to the designated areas, sweep floors and in-suite arrangements, and clean the bathrooms. Move-out details, reminders and instructions will be included in the end-of-year checkout information. Charges will be assessed for extra work and costs caused by dirty rooms, unassembled, missing or damaged furniture, and wall, ceiling or door damage.

# STUDENT CONDUCT

#### Residential Student Conduct Overview

Each Michigan State University student is afforded various rights and responsibilities as outlined in Spartan Life, including specific guidelines for on-campus living outlined in this handbook, General Student Regulations and University Housing Regulations. The regulations and policies aim to provide on-campus students a safe and inclusive environment.

# **Contract Violations**

REHS may elect to initiate the accountability processes if a resident violates any contract provisions, university ordinances, regulations, housing policies, administrative rulings, or federal, state or local laws. The accountability processes could include a contract violation review or a conduct process initiation. Read more about the residential student conduct process at **liveon.msu.edu/Conduct**.

Throughout the accountability processes, no person shall abuse, threaten, harass or exhibit behavior that intimidates any complainant, respondent, counsel, witness or hearing board member.

### **Procedures for Contract Violation**

In situations involving a violation of terms of the Contract, the following procedures may apply:

- REHS staff will review cases in which a resident allegedly violates the terms and conditions of the Contract.
- REHS will notify the resident in writing of the alleged violation.
- The resident has up to 24 hours to respond.

• Based on the information gathered, the resident will be given written notice of the REHS action.

REHS action may include:

- reassignment
- contract termination

# **Procedures for Policy Violation**

In situations involving a violation of university ordinances, regulations, housing policies, administrative rulings, or federal, state or local laws, the following procedures may apply:

- The observed behavior is documented in an incident report.
- Staff will review the incident report and determine appropriate next steps.

Next steps may include:

- policy reminder letter
- meeting with staff member
- intervention or sanction

Examples include:

- warning
- reassignment
- educational learning opportunity
- removal of prohibited item from residence
- restorative conversation with affected individuals
- restitution for damages or payment of charges due
- referral to the formal university conduct process (Office of Student Support and Accountability)

#### Removal

In situations that may cause loss of life or harm to a person or to property, REHS may initiate immediate removal (Interim Removal from Housing). Residents shall generally have a minimum of seven-days' notice of contract termination; however, in these circumstances, REHS staff is empowered to decide that a 24-hours-orfewer notice of termination is sufficient. Some examples of this include:

• sale, distribution or purchase of

illegal drugs;

- physical acts or verbal threats of violence, intimidation, coercion or harassment of other people;
- damage, destruction or theft of University property or the property of another resident;
- tampering with or misusing elevators;
- tampering with or misusing fire suppression or warning equipment;
- tampering with other safety equipment;
- use or possession of firearms, explosives, fireworks or dangerous weapons;
- use or storage of flammable liquids or other dangerous substances;
- setting fires.

# CONTRACT ENDING PROCESS

### **Temporary Suspension of Contract**

Upon application, the Contract will be temporarily suspended for a resident in field experience training, enrolled in a study abroad program or student teaching away from campus. If a resident withdraws from Michigan State University for one semester or drops to part-time student status (an undergraduate taking six credits or fewer, or a graduate student taking three credits or fewer) and, the following semester, enrolls as a full-time student, the Contract will be reinstated and the resident must return to a residence hall or apartment community. Reassignment to the same residence hall is not guaranteed.

### **Contract Cancellation**

The Contract may be canceled by a resident for any reason within 14 days of the date signed without payment of cancellation fee, if the resident has not moved into the residence hall or apartment community. However, contract cancellation does not relieve a resident from complying with MSU's on-campus housing requirement (subject to the exceptions described above under "Exceptions to On-campus Housing Requirement"). Failure to adhere to the on-campus housing requirement may result in termination of enrollment.

#### **Contract Buyout**

If more than 14 days have passed since a resident signed a housing contract or moved into their residence hall or apartment, they may obtain relief from the obligations of their housing contract upon payment of 60 percent of the remaining room and board fees for the remaining portion of the contract term. The resident should notify the Housing Assignment Office in writing of their intent to exercise the buyout, but will continue to be responsible for the full amount of the room and board charges until they have properly checked out of the residence hall or apartment community. The buyout option is not available the last two weeks of the spring semester. If a resident exercises the buyout in accordance with this paragraph, the on-campus housing requirement will still apply to them (subject to the exceptions described above under "Exceptions to On-campus Housing Requirement"); failure to adhere to the oncampus housing requirement may result in termination of enrollment.

#### **Contract Release**

If a resident cannot comply with the terms of their housing contract due to significant changes in circumstances beyond their control, they may apply for a contract release by completing the application, located in their My Housing portal, at liveon.msu.edu. Applying for a contract release will not automatically result in the termination of the housing contract. If a resident obtains a release from their housing contract in accordance with this paragraph, the on-campus housing requirement will still apply to them (subject to the exceptions described above under "Exceptions to On-campus Housing Requirement"); failure to adhere to the oncampus housing requirement may result in termination of enrollment

#### **Contract Termination**

The Contract may be terminated when a resident does not complete enrollment or registration, withdraws from all classes, graduates and does not reenroll, or for Contract violations.

### **CULINARY SERVICES**

#### **Entrance to Dining Facilities**

Students with dining plans use their Michigan State University IDs to enter the dining facilities. The dining host electronically scans the ID to ensure the student is authorized to purchase a meal.

A student with a dining plan may eat in any dining hall. Entrance to dining facilities is limited to students with dining plans and to visitors who have purchased entry at the host station, a valid guest dining plan or guest meal ticket as well as those who are scanned as a guest of a student with guest meals available (Platinum or Gold dining plans only). Students and guests can also pay at the register. Dining locations and hours can be viewed at **eatatstate.com**.

Students are not to allow any other person to use their Michigan State University ID to access dining services. A violation of the dining entrance provision by a resident or their guest could result in disciplinary action through the university conduct system and/or the university exercising remedies under this Contract, including possible confiscation of a student's MSU ID. Per health code standards, a shirt and shoes are required to dine in the dining halls.

On-campus residents with a Service Animal or Assistance Animal, as defined by the MSU Resource Center for Persons with Disabilities (RCPD) at **rcpd.msu.edu/services/ serviceanimal**, must abide by the Assistance Animal Policy in University Housing.

Service Animals are permitted within dining facilities. The service animal must accompany a person with a disability and the animal must meet the definition of a service animal.

All other animals including assistance animals are not permitted in dining facilities. For more information, please review University Ordinance 23.00 at **trustees.msu.cdu/bylaws-ordinancespolicies/ordinances/ordinance-23.00. html** and Assistance Animal Policy in University Housing at **rcpd.msu.edu/ sites/default/files/2021-08/assistanceanimal-policy-in-universityhousing.pdf.** 

#### Dining Service Behavior and Dress Standards

Each resident agrees not to engage in behavior that disrupts the operation or interferes with the use of the dining room by other people. Residents and their guests must follow health code regulations for dress, including wearing a shirt and shoes to enter the dining facilities. Dining customers are prohibited from filling personal food or beverage containers in the dining room.

#### **Food and Takeout**

Food and dishware must remain in the dining halls. No outside food or drink is allowed inside the dining halls. Takeout is available from all-you-care-to-eat dining locations as a Combo-X-Change option.

### INFORMATION TECHNOLOGY RESOURCES

Access to and usage of Michigan State University information technology resources entails certain expectations and responsibilities for users. The array of institutional electronic business systems, computing services, networks, databases and other resources Michigan State University owns and provides are intended primarily to support the mission and business functions of the university. Any other use should be incidental in nature. To view the Acceptable Use Policy for Michigan State University Information Technology Resources, visit tech.msu.edu/about/ guidelines-policies/aup/.

# ADDITIONAL RESOURCES

The Live On website (liveon.msu.edu) provides a variety of additional resources for Spartans under these webpages:

#### **CAMPUS LIFE**

On-campus Safety liveon.msu.edu/campus-life/campus-safety

Dining eatatstate.com

Diversity, Equity and Inclusion liveon.msu.edu/campus-life/diversityequity-and-inclusion

Fitness

liveon.msu.edu/campus-life/fitness

Living Learning Communities liveon.msu.edu/campus-life/livinglearning-communities-and-residentialcolleges

#### STUDENT INVOLVEMENT

Hall Life liveon.msu.edu/hall-life

Housing Options liveon.msu.edu/neighborhoods

Move-In liveon.msu.edu/move-in

Rates liveon.msu.edu/rates

