Welcome to Michigan State University!

We are excited for you to study at our university as an international student. This newsletter contains important information and resources that will help make your time at MSU successful.

**MSU General Information**

| LOCATION | East Lansing, Ingham County, Michigan, USA  
Nine miles east of the city of Lansing — Michigan’s state capital |
| FOUNDED | 1855 |
| AREA CODE | 517 |
| LAND AREA | 5,200 acres |
| POPULATIONS | More than 7,643 international students and 50,085 total students |

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Michigan State University is home to more than 2,176 graduate and 4,991 undergraduate international students.
# Emergency Contact Information

<table>
<thead>
<tr>
<th>EMERGENCIES</th>
<th>911</th>
</tr>
</thead>
<tbody>
<tr>
<td>FIRE</td>
<td></td>
</tr>
<tr>
<td>East Lansing</td>
<td>517-332-1956 cityofeastlansing.com/191/Fire-Department</td>
</tr>
<tr>
<td>Lansing</td>
<td>517-483-4200 lansingmi.gov/fire</td>
</tr>
<tr>
<td>POLICE</td>
<td></td>
</tr>
<tr>
<td>MSU</td>
<td>517-355-2221 police.msu.edu</td>
</tr>
<tr>
<td>East Lansing</td>
<td>517-351-4220 cityofeastlansing.com/345/Police</td>
</tr>
<tr>
<td>Lansing</td>
<td>517-483-4600 lansingmi.gov/police</td>
</tr>
<tr>
<td>SHERIFF</td>
<td></td>
</tr>
<tr>
<td>Ingham County</td>
<td>517-676-2431 sh.ingham.org</td>
</tr>
<tr>
<td>STATE POLICE</td>
<td></td>
</tr>
<tr>
<td>Michigan</td>
<td>517-332-2521 michigan.gov/msp</td>
</tr>
<tr>
<td>HOSPITAL/URGENT CARE</td>
<td></td>
</tr>
<tr>
<td>Sparrow Hospital</td>
<td>517-364-1000 sparrow.org</td>
</tr>
<tr>
<td>Olin Health Center @ MSU</td>
<td>517-353-4660 olin.msu.edu</td>
</tr>
<tr>
<td>Lansing Urgent Care</td>
<td>517-333-9200 lansingurgentcare.com</td>
</tr>
</tbody>
</table>

## EMERGENCY ALERT SYSTEM
You and your family may sign up to receive emergency notifications by phone, text message or email. Your MSU student contact information has already been included. To register your cell phone to receive text messages or to register additional phone numbers (voice notifications) or email addresses, visit alert.msu.edu.

# MSU Contact Information

<table>
<thead>
<tr>
<th>MSU GENERAL INFORMATION</th>
<th>517-355-1855</th>
</tr>
</thead>
<tbody>
<tr>
<td>Office for International Students and Scholars</td>
<td>517-353-1720 oiss.isp.msu.edu</td>
</tr>
<tr>
<td>MSU Housing Assignments Office</td>
<td>517-844-LIVE (5483) or 1-877-9-LIVE-ON (1-877-954-8366) <a href="http://www.liveon.msu.edu">www.liveon.msu.edu</a></td>
</tr>
<tr>
<td>Spartan Cash</td>
<td>517-355-2274 spartancash.com</td>
</tr>
<tr>
<td>Culinary Services Office</td>
<td>517-884-0660 eatatstate.com</td>
</tr>
<tr>
<td>Recreational Sports and Fitness Services</td>
<td>Varies; see website imsports.msu.edu</td>
</tr>
<tr>
<td>MSU Identification (ID) Card Office</td>
<td>517-355-4500 idcard.msu.edu</td>
</tr>
<tr>
<td>Residence Halls Association</td>
<td>517-355-8285 rha.msu.edu</td>
</tr>
<tr>
<td>Capital Area Transportation Authority (CATA) Bus Service</td>
<td>517-394-1100 cata.org</td>
</tr>
<tr>
<td>Office of Financial Aid</td>
<td>517-353-5940 finaid.msu.edu</td>
</tr>
</tbody>
</table>
Living On Campus

CAMPUS AREAS

Culinary Services  The Culinary Services team operates residential dining halls, retail dining locations, concessions options, vending and more.

Engagement Centers  The Engagement Centers are located in each Neighborhood and provide important resources such as tutoring, academic advising and various workshops.

Facilities  The Facilities team coordinates and provides maintenance and custodial services in the residence halls and apartment communities.

Housing Assignments Office  The staff in the Housing Assignments Office works with students to assign residence hall rooms and apartments.

Residence Education  The Residence Education staff helps students adjust to the academic and social aspects of life at MSU.

Service Centers  The Service Centers in each hall allow residents to reserve common spaces, check out equipment, pick up packages and more.

Important Contact Information

HOUSING ASSIGNMENTS OFFICE
887-954-8366 or 517-884-5483
liveon@msu.edu
www.liveon.msu.edu

CULINARY SERVICES
517-884-0660
info@eatatstate.com
www.eatatstate.com

NEIGHBORHOOD CONTACT INFORMATION

BRODY
Facilities: 517-355-4542
Engagement Center: 517-884-6670
Brody Square: 517-355-7470

Armstrong
Service Center: 517-355-5514
Residence Education: 517-432-2492

Emmons
Service Center: 517-355-2717
Residence Education: 517-355-4447

Rather
Service Center: 517-355-4446
Residence Education: 517-432-2492

Butterfield
Service Center: 517-355-1324
Residence Education: 517-432-2492

Bailey
Service Center: 517-355-5751
Residence Education: 517-355-4447

Bryan
Service Center: 517-355-0721
Residence Education: 517-432-2492
# NEIGHBORHOOD CONTACT INFORMATION

## EAST
Facilities: 517-353-9771

**Akers**
East Service Center: 517-353-2218  
West Service Center: 517-353-3358  
Residence Education: 517-353-2230  
The Edge at Akers Dining Hall: 517-353-2234

**Holmes**
East Service Center: 517-353-7760  
West Service Center: 517-353-6360  
Residence Education: 517-353-7769  
Holmes Dining Hall: 517-353-7776

**Hubbard**
North Service Center: 517-353-8469  
South Service Center: 517-353-8113  
Residence Education: 517-353-8466  
Hubbard Dining Hall: 517-353-3754

## RIVER TRAIL
Facilities: 517-884-4414

**McDonel**
East Service Center: 517-353-1292  
West Service Center: 517-353-1602  
Residence Education: 517-353-1598

**Owen/Van Hoosen**
Service Center: 517-355-5068  
Residence Education: 517-355-4210  
Riverwalk Market: 517-355-5007

**Shaw**
East Service Center: 517-355-8987  
West Service Center: 517-355-9255  
Residence Education: 517-355-8989  
The Vista at Shaw: 517-355-0244

## NORTH
Facilities: 517-355-8515

**Abbot**
Service Center: 517-355-6438  
Residence Education: 517-355-6437

**Campbell**
Service Center: 517-355-0080  
Residence Education: 517-355-8714

**Gilchrist**
Service Center: 517-353-8511  
Residence Education: 517-355-8714

**Landon**
Service Center: 517-355-8713  
Residence Education: 517-355-8714  
Heritage Commons at Landon: 517-355-4596

**Mason**
Service Center: 517-355-2129  
Residence Education: 517-355-6437

**Mayo**
Service Center: 517-355-2481  
Residence Education: 517-355-8714

**Phillips**
Service Center: 517-355-4988  
Residence Education: 517-355-9499  
The Gallery at Snyder/Phillips: 517-355-5246

**Snyder**
Service Center: 517-355-9500  
Residence Education: 517-355-9499

**Williams**
Service Center: 517-355-3530  
Residence Education: 517-355-8714

**Yakeley**
Service Center: 517-355-8623  
Residence Education: 517-355-8714
NEIGHBORHOOD CONTACT INFORMATION

SOUTH
Facilities: 517-355-2406

Case
North Service Center: 517-355-7250
South Service Center: 517-355-6968
Residence Education: 517-355-6967
South Pointe at Case: 517-355-0119

Holden
Service Center: 517-353-5912
Residence Education: 517-353-4313
Holden Dining Hall: 517-353-5932

Wilson
West Service Center: 517-353-0602
East Service Center: 517-353-0300
Residence Education: 517-353-0601
Wilson Dining Hall: 517-355-4643

Wonders
North Service Center: 517-353-2902
South Service Center: 517-353-2592
Residence Education: 517-353-2898

SPARTAN VILLAGE APARTMENTS
Service Center: 517-355-9557
Maintenance: 517-355-9557
Leasing: 517-355-9550
Residence Education: 517-884-1733

UNIVERSITY VILLAGE APARTMENTS
Service Center: 517-353-3888
Maintenance: 517-884-3658
Leasing: 517-355-9550
Residence Education: 517-884-1733

Resident Assistants
Moving into new surroundings can be challenging. There may come a time when you get lost and need directions. Maybe you would like advice on good restaurants and entertainment. For situations like these and more, it’s always good to have a neighbor who is familiar with the neighborhood and can help you out.

That neighbor is the Resident Assistant. Resident Assistants are students who are in their second year of college or higher. With one year of college under their belt, Resident Assistants can provide valuable information to other students who may need guidance, whether it’s school-related advice, personal relationships or tips on how to get around town.

Resident Assistants undergo extensive training in the weeks leading up to the academic year, learning about all the resources available to students, becoming familiar with steps on how to resolve conflicts and emergency matters and also learning how to balance the added responsibility with their own academic goals.

Resident Assistants have one of the best jobs on campus because they are able to meet and form relationships with many other Spartans. These students serve as the neighbors that tie the communities together, whether it is with floor dinners, movie nights or study sessions. Resident Assistants make campus feel like home.
MSU Neighborhoods

At MSU, we strive to provide you with the best possible living arrangements and easy access to everything the university has to offer. Each of the five Neighborhoods is comprised of several residence halls, newly renovated dining halls, Sparty’s convenience options and an Engagement Center.

- Brody
- East
- North
- River Trail
- South

In each MSU Neighborhood, you have an opportunity to realize your full potential through a wide range of programs, activities and support services. There are also many in-hall staff available to assist you and answer your questions. Visit your hall’s Service Center for more information.

Engagement Centers

The Engagement Centers are spaces located in each Neighborhood that serve as the main access points to important resources such as tutors, academic advisers, health practitioners and other consultants that can help you navigate your college career.

Each week, Engagement Centers host individual and group tutoring for many first- and second-year courses, social and cultural activities, as well as free fitness classes such as yoga, cardio kickboxing and Zumba through the Live On and Be Fit program. Additionally, there are workshops on topics such as using the library, sharpening study skills, searching for internships, managing personal finances and more.

Get involved

Getting involved on campus is a great way to get to know your peers and learn more about all the many things the university has to offer. You will likely find activities and groups that will be worthwhile to add to your resume and list of experiences building toward your intended career path. Whether you are socializing to make new friends while enjoying the many entertainment options found on campus or networking to advance your education and career goals, getting involved is a great way to balance your free time with your studies.

Form a study group with students who live nearby.
Attend floor meetings and events in your hall to meet your neighbors and see what’s happening.
Join some clubs that interest you and meet tons of new people!

Spartan Athletics

Enjoy Spartan athletic events on campus. Regular season, home Olympic sports, including volleyball, soccer, baseball, tennis and many more are free to MSU students with a student ID card. To purchase football, men’s basketball and hockey tickets or to see a full list of athletic facilities, visit msuspartans.com. Use your APID number (found on your student ID card) to log in.
Resources/Services for Students

Resident Assistants are student staff who live on every floor of the residence halls and are available to help students adjust to campus life. Resident Assistants can answer your questions, help solve disagreements between roommates and help you get settled on campus.

Intercultural Aides are staff members who live in the residence halls and support students through a variety of cultural, social and academic activities. They work closely with Resident Assistants to bring together students from different backgrounds.

BED LINENS
Complimentary bed linens are provided for students in every residence hall.

- Packets include two towels, a pillowcase, a fitted sheet and a top sheet.
- You can turn in your linens each week for washing and pick up a clean set at your hall’s Service Center. Check at the Service Center for specific days or times that you can exchange linens.

INTERNET
You can connect to the Internet from all residence hall rooms. Some halls have wireless options and some have Ethernet connections available.

- Most buildings have wireless Internet available in the common areas.
- There are more than 40 computer labs located on campus and available for use by anyone with an MSU Net ID. You can find a list of computer lab locations and hours at tech.msu.edu/computerlabs.

EMERGENCY PHONES
Emergency green light phones are on every floor in every residence hall and throughout campus. These phones connect you directly to the MSU Police if you need help.

STORAGE
Storage is available for students during the summer through MSU Surplus, surplus.msu.edu. Items can be picked up from the residence halls in May and delivered again in August when students return for the academic year.

Safety and Security

MSU takes the safety and security of our residents seriously. We also believe students must share responsibility for staying safe on campus. Here are some tips to remember:

- MSU is a pedestrian-friendly campus. Walkers should use designated sidewalks and crosswalks, not roadways.
- Residence halls are equipped with electronic building access technology restricting access to the exterior doors, living wings and elevators. Living wings in residence halls are locked 24 hours a day, seven days a week.
- Residence halls with public space are locked at midnight, and residents must use their MSU ID card to access the building.
- Residence halls are equipped with fire alarm systems, fire-rated doors and hard-wired smoke detectors.
- All members of the MSU community are encouraged to sign up for MSU Alert in order to receive quick and easy notification in the event of an emergency. Sign up at alert.msu.edu.

Access more safety information in your copy of the Go Green! brochure available online at www.liveon.msu.edu.
Eating On Campus

DINING HALLS
MSU’s award-winning Culinary Services team provides residents with dining excellence from 7 a.m. to midnight, seven days a week. With 10 residential dining halls, each Neighborhood offers made-to-order, fresh and healthy options, so you are sure to eat well while living on campus. Make sure you try out each of our locations, including:

• Heritage Commons at Landon Hall
• The Gallery at Snyder/Phillips Hall
• Brody Square
• South Pointe at Case Hall
• The Vista at Shaw Hall
• Riverwalk Market at Owen Hall
• MSU Union Food Court
• The Edge at Akers Hall
• 21 Sparty’s locations across campus

No matter what you crave, our flexible dining plans meet your lifestyle!

DINING PLANS
When you sign up for housing, you will also select your on-campus dining plan.

• DineOn Platinum: Unlimited meals at any residential dining hall with $300 Spartan Cash (loaded on your I.D.) and eight guest meal passes per semester. Includes Combo-X-Change.
• DineOn Gold: Unlimited meals at any residential dining hall with $150 Spartan Cash (loaded on your I.D.) and four guest meal passes per semester. Includes Combo-X-Change.
• DineOn Silver: Unlimited meals at any residential dining hall. Includes Combo-X-Change.

All plans feature Combo-X-Change, so you can use your meal options at all 21 Sparty’s locations, Union Pizzeria, Union Deli and Serrano’s at the MSU Union Food Court, Riverwalk Market at Owen Hall, UP Pizzeria at Crossroads Food Court and the Eat at State ON-THE-GO food truck. Plus, Combo-X-Change lets you get takeout from any residential dining hall, 7 a.m. to midnight, Monday through Friday.

SPECIAL DIETARY NEEDS
Our professional dining staff is available to assist in finding menu options that fit your needs, including vegetarian, vegan, nut-free and gluten-free offerings. If you have dietary restrictions due to health concerns, food allergies or religious observances, we encourage you to meet and develop a relationship with our registered dietitian, executive chefs or dining hall managers to discuss options.

Kosher cuisine is available at Wilson Dining Hall and Brody Square, and halal foods are featured at Riverwalk Market at Owen Hall and Holmes Dining Hall. All of our residential dining hall menus are marked with food labels for easy identification. To view menus and nutritional information, visit eatatstate.com.

Working On Campus

Whether you are considering employment during or after your time at MSU, it is important to work with the Office for International Students and Scholars and the Career Services Network at MSU. Visit oiss.isp.msu.edu/students/employ for information on working during your time at MSU and contact OISS by phone at 517-353-1720 or by email at oiss@msu.edu with any questions.
Michigan State University has an emergency notification system in place and emergency text messaging to subscribing MSU community members.
Mobile Phone Service

Our suggestion is to talk with a current MSU international student before purchasing a mobile phone plan to learn how the programs work. Here are the large mobile phone companies offering service in this area:

<table>
<thead>
<tr>
<th>STORE NAME</th>
<th>ADDRESS</th>
<th>WEBSITE</th>
<th>CATA ROUTE</th>
</tr>
</thead>
<tbody>
<tr>
<td>AT&amp;T</td>
<td>315 W. Lake Lansing Rd. East Lansing</td>
<td>att.com</td>
<td>25/15</td>
</tr>
<tr>
<td>Sprint</td>
<td>1963 W. Grand River Ave. Okemos</td>
<td>sprint.com</td>
<td>1</td>
</tr>
<tr>
<td>T-Mobile</td>
<td>518 Frandor Ave. Lansing</td>
<td>t-mobile.com</td>
<td>15/1</td>
</tr>
<tr>
<td>Verizon Wireless</td>
<td>209 E. Grand River Ave. East Lansing</td>
<td>verizonwireless.com</td>
<td>1/26</td>
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Average Temperatures in Michigan

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<th>LOW °F</th>
<th>HIGH °C</th>
<th>LOW °C</th>
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<td>January</td>
<td>30</td>
<td>17</td>
<td>-1</td>
<td>-8</td>
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<tr>
<td>February</td>
<td>33</td>
<td>19</td>
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<tr>
<td>March</td>
<td>44</td>
<td>26</td>
<td>7</td>
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<tr>
<td>April</td>
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<tr>
<td>May</td>
<td>69</td>
<td>47</td>
<td>20</td>
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<tr>
<td>June</td>
<td>78</td>
<td>57</td>
<td>26</td>
<td>14</td>
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<tr>
<td>July</td>
<td>82</td>
<td>61</td>
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<td>August</td>
<td>80</td>
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<td>September</td>
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<td>October</td>
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<td>November</td>
<td>47</td>
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<tr>
<td>December</td>
<td>34</td>
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<td>-5</td>
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Accommodations for Visitors

<table>
<thead>
<tr>
<th>HOTEL NAME</th>
<th>ADDRESS</th>
<th>PHONE</th>
<th>WEBSITE</th>
<th>CATA ROUTE</th>
</tr>
</thead>
<tbody>
<tr>
<td>Candlewood Suites</td>
<td>3545 Forest Rd. Lansing</td>
<td>517-351-8181</td>
<td>cwSuites.com</td>
<td>20/39</td>
</tr>
<tr>
<td>Gatehouse Suites</td>
<td>1600 E. Grand River Ave. East Lansing</td>
<td>517-332-7711</td>
<td>gatehousesuiteseastlansing.com</td>
<td>1</td>
</tr>
<tr>
<td>Kellogg Center (on campus)</td>
<td>219 S. Harrison Rd. East Lansing</td>
<td>517-432-4000</td>
<td>kelloggcenter.com</td>
<td>20/15 31/34</td>
</tr>
<tr>
<td>Marriott East Lansing</td>
<td>300 M.A.C. Ave., East Lansing</td>
<td>517-337-4440</td>
<td>marriott.com</td>
<td>24</td>
</tr>
<tr>
<td>Towne Place Suites</td>
<td>2855 Hannah Blvd. East Lansing</td>
<td>517-203-1000</td>
<td>marriott.com</td>
<td>22</td>
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</table>

Shopping

GENERAL STORES / GROCERIES

<table>
<thead>
<tr>
<th>STORE NAME</th>
<th>ADDRESS</th>
<th>PHONE</th>
<th>CATA ROUTE</th>
</tr>
</thead>
<tbody>
<tr>
<td>CVS Pharmacy</td>
<td>240 M.A.C. Ave. East Lansing</td>
<td>517-336-8316</td>
<td>1/20/24/26/31/34</td>
</tr>
<tr>
<td>Fresh Thyme</td>
<td>940 Trowbridge Rd. East Lansing</td>
<td>517-803-4498</td>
<td>20</td>
</tr>
<tr>
<td>Gordon Food Service</td>
<td>1851 Newman Rd. Okemos</td>
<td>517-347-3167</td>
<td>22</td>
</tr>
<tr>
<td>Kroger</td>
<td>443 Mall Ct. Lansing</td>
<td>517-332-2090</td>
<td>1</td>
</tr>
<tr>
<td>Meijer</td>
<td>2055 W. Grand River Ave. Okemos</td>
<td>517-349-6800</td>
<td>1/22/23/48</td>
</tr>
<tr>
<td>Meijer</td>
<td>1350 W. Lake Lansing Rd. East Lansing</td>
<td>517-332-2444</td>
<td>13/15/24/25</td>
</tr>
<tr>
<td>Target</td>
<td>4890 Marsh Rd. Okemos</td>
<td>517-347-0700</td>
<td>1</td>
</tr>
<tr>
<td>Walmart Supercenter</td>
<td>3225 Towne Centre Blvd. Lansing</td>
<td>517-487-9150</td>
<td>13/16</td>
</tr>
<tr>
<td>Walmart Supercenter</td>
<td>5110 Times Square Pl. Okemos</td>
<td>517-381-5243</td>
<td>1/22</td>
</tr>
</tbody>
</table>

SHOPPING MALLS

Eastwood Towne Center and Meridian Mall feature fashion retailers, home furnishing shops and a variety of dining options. For a complete list of stores, please visit the following websites:

Eastwood Towne Center  shopeastwoodtownecenter.com
Meridian Mall          meridianmall.com
### ELECTRONICS, TEXTBOOKS AND SCHOOL SUPPLIES

<table>
<thead>
<tr>
<th>STORE NAME</th>
<th>ADDRESS</th>
<th>PHONE</th>
<th>WEBSITE</th>
<th>CATA ROUTE</th>
</tr>
</thead>
<tbody>
<tr>
<td>Best Buy</td>
<td>2020 W. Grand River Ave.</td>
<td>517-347-2741</td>
<td>bestbuy.com</td>
<td>1/22</td>
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<tr>
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<td></td>
<td></td>
</tr>
<tr>
<td>Collegeville Textbook Co.</td>
<td>321 E. Grand River Ave.</td>
<td>517-922-0013</td>
<td>ctcmsu.com</td>
<td>1/20</td>
</tr>
<tr>
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</tr>
<tr>
<td>Meijer</td>
<td>1350 W. Lake Lansing Rd.</td>
<td>517-332-2444</td>
<td>meijer.com</td>
<td>15/25</td>
</tr>
<tr>
<td></td>
<td>East Lansing</td>
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<td></td>
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</tr>
<tr>
<td>Meijer</td>
<td>2055 W. Grand River Ave.</td>
<td>517-349-6800</td>
<td>meijer.com</td>
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<tr>
<td>MSU Computer Store</td>
<td>405 Auditorium Rd., Rm. 110</td>
<td>517-432-0700</td>
<td>cstore.msu.edu</td>
<td>31/33</td>
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<tr>
<td>Ned's Bookstore</td>
<td>135 E. Grand River Ave.</td>
<td>517-332-4200</td>
<td>neebo.com/msu</td>
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<td>Spartan Bookstore</td>
<td>427 N. Shaw Lane</td>
<td>517-335-3450</td>
<td>spartanbook.com</td>
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<td>International Center</td>
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<td>Student Book Store</td>
<td>421 E. Grand River Ave.</td>
<td>517-351-4210</td>
<td>sbsmsu.com</td>
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<td>Target</td>
<td>4890 Marsh Rd.</td>
<td>517-347-0700</td>
<td>target.com</td>
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<tr>
<td>Walmart Supercenter</td>
<td>3225 Towne Centre Blvd.</td>
<td>517-487-9150</td>
<td>walmart.com</td>
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<tr>
<td>Walmart Supercenter</td>
<td>5110 Times Square Pl.</td>
<td>517-381-5243</td>
<td>walmart.com</td>
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### Shipping Services

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<tr>
<th>STORE NAME</th>
<th>ADDRESS</th>
<th>PHONE</th>
<th>CATA ROUTE</th>
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<tbody>
<tr>
<td>FedEx Office</td>
<td>626 Michigan Ave.</td>
<td>517-332-5855</td>
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<td>The UPS Store</td>
<td>2843 E. Grand River Ave.</td>
<td>517-351-8188</td>
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<tr>
<td>United States Postal Service</td>
<td>Union Bldg. 49 Abbot Rd.</td>
<td>517-884-2195</td>
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<td>United States Postal Service</td>
<td>1140 Abbot Rd.</td>
<td>517-351-1024</td>
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<td>United States Postal Service</td>
<td>730 Merril St.</td>
<td>517-482-1962</td>
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</table>
Michigan State University international students represent more than 130 countries from around the world.
We are so happy you are here at MSU!

Please use the resources around you and ask questions for help. Our staff is here to help you.

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