



LIVE ON FAMILY NEWS

For the families of students living on campus at Michigan State University



WELCOME, OR WELCOME BACK!

We are excited to have your student join or return to the Michigan State University community. We want to welcome you to the MSU community, as well. Family plays a critical role in the success of each Spartan, and we hope you will engage with us this year to foster the best learning environment for your student.

Residence Education and Housing Services is here to foster student success. We do this by helping to build communities, partner with academics to develop strong living-learning environments, connect with the Neighborhood Engagement Centers to bring resources closer to residents, and work to ensure our halls are safe and inclusive living environments for all students.

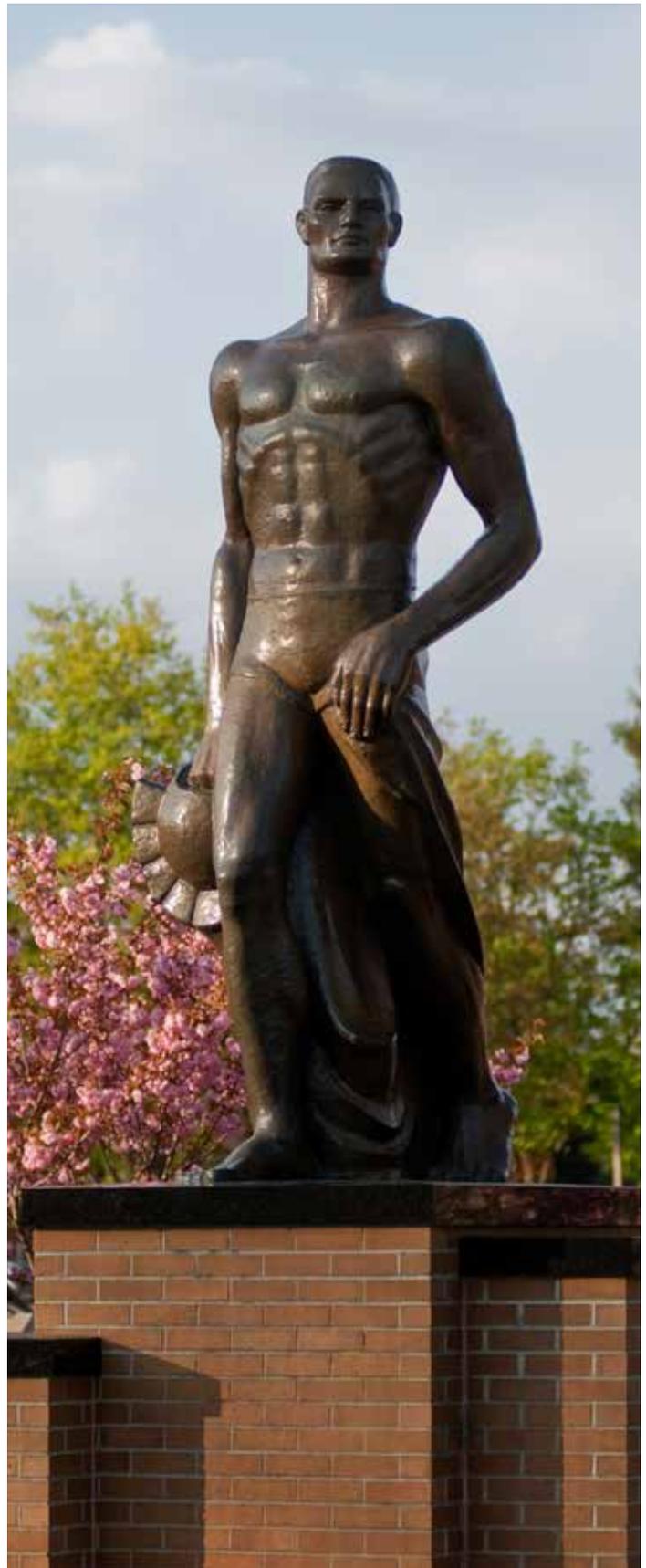
This may be a new adventure for your student, and our staff is here to help them along their travels while here at Michigan State University. We are here to help them achieve academic success, explore new ideas, experience new opportunities, and build important life and social skills. In addition, we want to nurture their passions, challenge their thinking, and embrace their independence, all to ensure they have an outstanding Spartan experience.

If you are new to the Spartan family, you will learn an immense amount of information during your visit this summer for the Parent/Family Orientation Program. While we work directly with your student on housing needs, we aim to provide a channel for you to connect with other parents, receive more timely information and ask questions as your family prepares for on-campus living at MSU. **We have launched a new Facebook group for parents of our incoming class of 2022.** You can find this group through the “MSU Live On” Facebook page. Your student is also encouraged to follow us on our various social media channels. You will find critical information inside this issue of Live On Family News regarding how to help prepare for your student’s arrival on campus this fall. If you have specific questions not addressed in this issue or on liveon.msu.edu, please contact the Housing Assignments Office at 877-9LIVEON (954-8366) or liveon@msu.edu.

We look forward to meeting you – please let us know how we can assist in your student’s transition.

Go Green!

Ray Gasser, Ph.D.
Executive Director



SAFETY

Student safety at Michigan State University is our top priority as an institution. To keep you and your student safe, here are some of the safety measures implemented across campus:

- Every residence hall is equipped with restricted access for its exterior doors, elevators and living corridors, which require a student ID with the right access to get in. The living corridors and elevators are restricted at all times.
- There are fire alarm systems, hardwired smoke detectors, fire-rated floors and sprinkler suppression systems in every residence hall.
- The East Lansing Fire Department and the MSU Police are within minutes of the residence halls.
- Every floor in every residence hall is equipped with a green-light emergency phone that connects directly to MSU Police.
- In addition, outdoor green-light emergency phones are placed throughout campus and connect directly to the MSU Police.
- All student rooms are equipped with peepholes.

Students can help keep campus safe by doing the following:

- A resident must accompany all guests of the residence halls for the duration of their stay.
- Residents are encouraged to keep their doors locked at all times.
- Doors should never be propped open, and it is strictly prohibited to allow non-residents who are not your guest to enter locked buildings.
- A student's valuable belongings should be kept in a safe, private space for only them to access.

MSU ALERT

All members of the MSU community are encouraged to sign up for the MSU Alert System to receive quick and convenient notifications in the event of an emergency. Visit alert.msu.edu to sign up for the notifications.

WELCOME TO MSU!

There is no better way to have a fulfilled Spartan experience than to live on campus. This experience provides a chance for your student to meet a plethora of new people, expand their experiences, figure out passions and become an active Spartan. Paying attention to on-campus events and opportunities can help ease the transition from home to college. Here are a few things to have a conversation about:

1. Encourage them to get involved on campus.

- “Consider finding a passion in one of the more than 800 student clubs and organizations on campus.”
- “Join an intramural sport to meet new people and stay healthy.”
- “Attend floor meetings and events in your hall to meet your neighbors and resident assistant.”

2. Support them in achieving academic success.

- “Use your resources. MSU offers tutors, academic advisors and other resources right in your Neighborhood Engagement Center.”
- “Time management will be a key component to your success; make sure you leave enough time for your studies while also balancing your mental and physical health.”
- “Choose a major: what classes do you enjoy most? Speak with an advisor if you are unsure what courses count toward your degree.”

3. Foster an interest in learning about themselves and others.

- “Have you met any new people in your hall or field of study?”
- “Remember that it might be hard to go outside your comfort zone and meet new people, but it will open new opportunities and doors for you.”
- “How is your relationship with your roommate?”

4. Mental health awareness – Why it's important.

- Arguably one of the most stressful times of life, college brings both joy and tough experiences. Create an open and trusting space for your student to come to you.
- Look for warning signs: reclusion, lack of interest or appetite, exhaustion.
- If an issue arises, MSU offers counseling services for students who may be struggling.
- Mental health affects every process in the human body, which makes it abundantly important to talk about and not stigmatize.
- Visit caps.msu.edu for more information.

MSU NEIGHBORHOODS

When your student lives on campus, it correlates to both academic and social success in a safe and secure environment. Studies have shown that on average, students who live on campus are more academically successful and more connected to the campus community. MSU's neighborhood system is strategically designed to help nurture your student's growth by providing an extensive range of programs, activities and support services to help students achieve their goals. With MSU Neighborhoods, residents are provided convenient and safe living arrangements.

Students can manage their housing preferences by logging in to iLiveOn at liveon.msu.edu. Several residence halls make up each of the five neighborhoods listed below. Within the neighborhoods are newly renovated dining halls, Sparty's convenience stores and engagement centers, which provide academic and health resources.

- **Brody**
- **North**
- **East**
- **River Trail**
- **South**

See page 10 for a map of the MSU Neighborhoods.

ENGAGEMENT CENTERS

The Neighborhood Engagement Centers offer students convenient access to valuable resources for professional and cultural development. Resources include academic advising, tutors, health practitioners and other consultants. Engagement centers host group and private tutoring sessions for many first- and second-year courses. The engagement centers also host a variety of activities through the Live On and Be Fit program such as cardio kickboxing, yoga and Zumba. Additionally, there are workshops on real-world topics such as handling personal finances, developing time management skills, using the library, searching for internships and more.

You can find all the service hours for your neighborhood's engagement center at neighborhoods.msu.edu.

WHERE TO FIND CAMPUS BUILDING ADDRESSES

To view your student's new campus address, visit campusaddresses.msu.edu.

AIR CONDITIONING

Van Hoosen Hall, University Village Apartments and 1855 Place are air conditioned.

If your student is assigned to any other on-campus housing location, we strongly suggest bringing a fan. Personal air conditioners are permitted for medical reasons only and require approval in advance. Requests are coordinated through the Housing Assignments Office (HAO), with final approval needed from the University Physician's Office. The request form is available at liveon.msu.edu.

If approved by the University Physician's Office, air-conditioning units are provided by your neighborhood facilities departments. Installation is completed by a MSU-authorized maintenance personnel.

For more information, please call HAO at 877-954-8366.

MSU EMAIL

Encourage your student to regularly check their MSU email for housing updates and other important campus information.



OUTFIT YOUR STUDENT'S SPACE

The University Activities Board (UAB) partners with Residence Hall Linens and Carpet to help create a more “home away from home” room for students. By supporting these programs, your student also helps UAB provide free, on-campus activities for students to enjoy.

LINEN PROGRAM

The UAB Linen program goes beyond the typical white bed linens and towels when your student lives on. These specialty bed linens are specifically designed to fit the extra-long twin beds MSU provides in the residence halls.

All products are high quality and guaranteed until graduation. Visit ocm.com/mst/linens or call **1-800-957-4338** for more information.

CARPET PROGRAM

Your student can now have a perfectly sized, first-quality carpet waiting on campus when they arrive. The UAB Residence Hall Carpets program allows students to reserve a brand-new carpet in the right size and their favorite color at a special student discount. Carpets are available in gray, black, beige, light blue, navy and burgundy and are first quality, plush, residential, brand new and bound on all four sides.

All carpets can be recycled at our MSU Recycling Center. By buying this recyclable carpet, you help save the planet from piles of slow-deteriorating rugs in landfills.

Pre-ordered carpet will be rolled and waiting on campus, ready for you to place where you like during move-in. You will receive order information for the Residence Hall Carpets program in July.

Visit msu.ocm.com/carpets or call **1-800-892-8729** as soon as you know your hall assignment to make sure you get your first choice.

UAB CAMPUS EVENTS

Founded in 1916, the University Activities Board (UAB) was the first student organization established at MSU and offers a variety of programs that encourage involvement around campus. Hosting more than 300 campus events annually, UAB strives to provide unique, high-quality experiences that contribute to student growth. Some of their core values include inclusion, collaboration, flexibility, accessibility and development. To learn more about UAB, visit uabevents.com.



COLLEGE PRODUCTS

Since partnering with collegeproducts.com, rental service is now available for items to be sent directly to your student's room. Visit collegeproducts.com/spartans for more information and to place orders for:

Mini Fridges

Futons

Personal Safes

EAT AT STATE

As an award-winning team, MSU Culinary Services prides itself on nourishing your student with the best. With an impressive nine dining hall locations across campus, your student is never too far from a wholesome, comforting meal. Your student has the opportunity to eat at any of the below locations found in MSU's five neighborhoods:

- **North Neighborhood:** Heritage Commons at Landon and The Gallery at Snyder/Phillips
- **South Neighborhood:** Holden Dining Hall, Wilson Dining Hall and South Pointe at Case Hall
- **East Neighborhood:** The Edge at Akers Hall and Holmes Dining Hall
- **Brody Neighborhood:** Brody Square
- **River Trail Neighborhood:** The Vista at Shaw and Riverwalk Market at Owen Hall

In addition to nine dining halls, MSU Culinary Services also offers 21 Sparty's convenience stores and numerous retail options for easy accessibility and variability. Sparty's Market at 1855 Place is the new urban-style grocery store where your student can conveniently pick up items, from kitchen essentials to cleaning supplies.

Your student's dining plan allows them to use Combo-X-Change, which is available at all Sparty's locations (including Sparty's Market), Union Pizzeria, Union Deli, Serrano's at the MSU Union Food Court, Riverwalk Market at Owen Hall, the Eat at State ON-THE-GO Food Truck, and UP Pizzeria at Crossroads Food Court or for takeout at the dining halls. For example, Combo-X-Change allows your student to get an A (entrée), B (side) and C (drink) item. It is great for students on the go who do not have time to stop by a dining hall.

Culinary Services also provides student employment opportunities at all dining locations, which offers hands on experience with MSU chefs and a flexible work schedule to accommodate your student's schedule. For more information, visit eatatstate.com/employment.

ACCOMMODATING DIETARY RESTRICTIONS

Culinary Services is committed to providing necessary resources and information to ensure healthy eating choices that include vegetarian, vegan and gluten-free options to all students because making smart lifestyle choices like eating healthy is an essential step in your student's academic success. Both Holden and Holmes halls are designated nut-friendly locations to accommodate students and guests with severe nut allergies.

If your student has dietary restrictions due to food allergies, intolerances, health concerns or religious observances, encourage them to view nutrition information at msnutrition.rhs.msu.edu/NetNutrition/ to see menu items, nutritional information and more resources available.

If your student has allergies or specific ingredient concerns or requires information on a menu item not listed on MSUtrition, please consult our Registered Dietitian Gina Keilen (keileng@rhs.msu.edu), executive chefs or dining hall managers. Our chefs and dining managers are also visible during service to answer your questions or address your needs.



SWEET TREATS FROM THE MSU BAKERS

Located at 220 Service Road, MSU Bakers is an on-campus bakery that crafts hand-made bagels, bread, cakes and cookies. Serving the community for more than 40 years, these sweet treats are served in MSU dining halls and are also made available for purchase so you can send your student hand-decorated treats for graduation, birthdays, finals and more throughout the year. Additionally, with every purchase of a loaf of bread, MSU Bakers donates \$0.50 to the MSU Student Food Bank to help MSU students in need. To view specials and place an order, visit msubakers.com.



SETTING UP FOR SUCCESS

Transitioning from high school to college is a big undertaking for your student. Living on their own, learning how college classes work, making new friends and figuring out a new environment can be challenging. However, if you guide your student through this new phase of their life, you will help them create a structure and system by which to live. Our professional Residence Education and Housing Services team has arranged a list of suggestions for you to reference when helping your student through this transition.

REFINING TIME MANAGEMENT SKILLS

- Take the time to listen and understand your student's stress. There is a lot of new information being thrown at them, so often they just need a shoulder to lean on. Encourage your student to implement time management skills to better their first year.
- Remember what it is like to be 17-18 years old – it is a lot of trial and error, so understand that your student may fall a few times before they learn to walk in this new world.
- Be patient, offer guidance and understand your student is talking to you because they trust you.

LIVING WITHIN A BUDGET

- Encourage your student to get a job on campus. On-campus jobs work around your students' schedule and can keep them connected to campus.
- Talk to your student about personal finances. Remind them of the dangers of credit card debt, student loans and how interest rates work.
- Help your student develop a budget. Their dining plan and the free activities on campus help with some of their costs.



ADJUSTING TO THE ACADEMIC WORKLOAD

- Encourage your student to meet with academic advisors and faculty within the first couple of weeks of the semester for a successful start.
- Remind your student of the benefits of obtaining an internship. The workforce is becoming increasingly competitive, and internships will make your student stand out.
- Reinforce your student's study habits – MSU recommends at least three hours of studying for every one hour of class.

OVERCOMING HOMESICKNESS

- Be compassionate, patient and understanding as your student transitions.
- Try to talk weekly with your student to keep in close contact.
- Pack items for your student to bring to campus to help them feel a little closer to home.
- Encourage your student to talk to their resident assistant (RA) about getting more involved on campus.

WHAT TO EXPECT THE FIRST YEAR

Once your student has received their hall and room assignment, you can locate their new address by visiting campusaddresses.msu.edu.

Roommate and other information will become available later in the summer as rooming assignments become finalized. We encourage your student to check their iLiveOn account at liveon.msu.edu in late July to connect and reach out to their roommate(s) prior to move-in day.

Use this time to discuss plans for room essentials and move-in times. This is also a good time to discuss rules, boundaries and living expectations. Students often create “roommate contracts” to help everyone stay on the same page and ensure a stress-free roommate experience. Students should also log into their iLiveOn account at liveon.msu.edu to verify that they have signed their official Housing Contract prior to move-in day.

Be sure to read your Housing Contract carefully and thoroughly, as it is a legally binding document. When your student signs the contract, they are agreeing to abide by all the terms of the contract, including the additional terms and conditions outlined in the On-campus Housing Handbook, which is available at liveon.msu.edu/documentlibrary.

If your student is under the age of 18, their Housing Contract must be co-signed by a parent or legal guardian.

PARENT/ACADEMIC ORIENTATION PROGRAMS

The Parent/Family Orientation Program (AOP) begins in June. At AOP, you and your student will learn more about what it takes to be a Spartan and what to expect during your student’s first-year journey. Representatives of the university and current MSU students will be on hand to answer any questions you may have.

STUDENT STORAGE

Moving in to the residence halls and finding a place to store excess belongings can be stressful. MSU partnered with Two Men and a Truck to help simplify the moving and storage experience for students. The all-inclusive package includes scheduled pickup and drop-off times at the designated residence hall, free box kit delivery prior to the move date, and safe, secure, climate-controlled storage.

For more information, visit twomenandatruck.com/msustorage.

MOVE-IN DAY

Move-in day can be overwhelming for both you and your student. It is important to be prepared to ensure the safety and security of all Spartans. Visit liveon.msu.edu for the basics of what you need to know prior to move in day.

- Traffic: Expect heavy traffic and plan ahead to give yourself ample time to make up for any possible delays.
- Dining: Spartans and their families are given free meal tickets move-in day. For more information on hours and locations, visit eastatstate.com.

MOVE-IN GUIDE

Keep an eye out for a move-in guide that will be sent to your home in August. It will include all additional information for move-in day including where to park, essentials to bring, student checklists and more.

Designated Moped Parking Coming Fall 2018

WHAT YOU NEED TO KNOW

Moped operators are required to register their moped with the MSU Police Parking Office

In order to register a moped, the moped must first be registered with the Secretary of State Office

Mopeds must be parked at a designated moped parking space

Mopeds will no longer be able to park at the bike racks



WHY HAVE DESIGNATED MOPED PARKING?

This change is necessary to promote pedestrian safety and provide needed bike parking space at the bike racks

Find Moped Parking Spaces at police.msu.edu/mopeds

To recommend a designated moped parking space, contact the All University Traffic & Transportation Committee at auttc.msu.edu

MEET THE NEIGHBORHOOD ASSISTANT DIRECTORS OF RESIDENCE EDUCATION

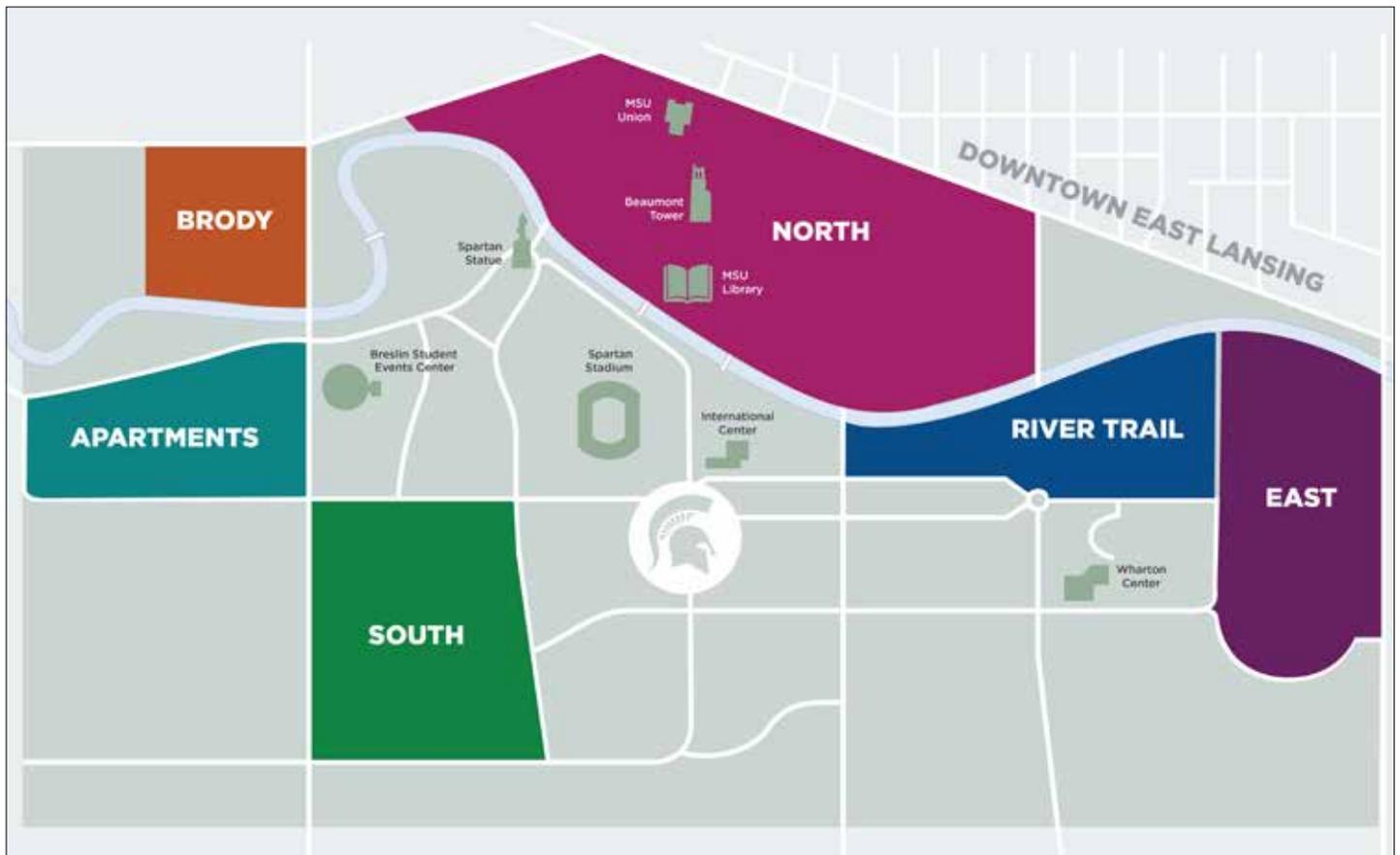
Each floor of every residence hall is assigned a resident assistant (RA). Your student's RA will help them acclimate to campus during their first year and will serve as a go-to person for any questions or concerns they may have. In addition to the RAs, each neighborhood has many Resident Education team members.

MSU's campus consists of five neighborhoods: Brody, East, North, River Trail and South. There is one assistant director (AD) per neighborhood. They oversee all operations of their assigned community. Each AD is responsible for supervising team members who engage with students in the residence halls daily. They work to ensure your student has a positive and rewarding Spartan experience while living on campus.



The Neighborhood Assistant Directors

MSU Neighborhoods Map



Community Directors (CDs)

CDs are full-time, live-in staff members who are responsible for a designated residence hall. They oversee all hall activities and the enforcement of rules and regulations of the hall.

Assistant Community Directors (ACDs)

ACDs are part-time, graduate students who work closely with the CD to ensure a safe environment for all residents and create an environment that fosters personal growth and academic excellence. They are responsible for overseeing the resident assistant team and advising in-hall student organizations.

Resident Assistants (RAs)

RAs are live-in, student team members responsible for a certain wing or floor in the residence halls. They provide leadership and support to their residents and are responsible for developing and implementing programming that allows for individual development, community development and inclusive living and learning. They assist Residence Education and Housing Services in maintaining a safe and secure living environment. As a peer, an RA serves as a basic source of information and referral help, as well as an assistant in easing the adjustment to campus living.

Intercultural Aides (ICAs)

ICAs live and work in the residence halls with the mission of building vibrant communities across different cultural, social and academic circles. As student team members, they are responsible for helping fellow students make successful transitions within these circles. ICAs partner with RAs to foster an inclusive campus climate that supports student identity development, sense of belonging, genuine relationships and deeper intercultural understanding.



Housing Assignments Office
1855 Place
550 S. Harrison Road
East Lansing, MI 48823

Residence Education and Housing Services is part of the
Division of Residential and Hospitality Services at Michigan State University.

Live On Family News is a quarterly newsletter published throughout the academic year to keep Spartan families connected to what is happening in Residence Education and Housing Services at MSU. You can read past issues at liveon.msu.edu.

VISIT US ONLINE: LIVEON.MSU.EDU

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facebook.com/groups/parentsofMSU2022



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